

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9767</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9892109707                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                        | <b>Technician Mobile :</b>                                                                                            | 8080922965                                                                            |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>               | 09-10-2023 10:54:57                                                                                                   |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Maitri Financial Consultant LLP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>             | 9892109707                                                                                                            | <b>Name :</b>                                                                         | Hemal Sir |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| Mumbai , , , 400092 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                        | <b>Type :</b>                                                                                                         |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | incoming call not ringing issue - 750/- visiting charges - 9137766547                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | epbax system check out side mtnl line issue and one airtel line ok working done check and 750 G pay done on yogesh ji                                                                                                                                                                                                                                                                                                                                                                                                                        |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | epbax system check out side mtnl line issue and one airtel line ok working done check and 750 G pay done on yogesh ji                                                                                                                                                                                                                                                                                                                                                                                                                        |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-10-2023 02:08:51</td><td>Ravi Rajbhar</td><td>Completed</td><td>epbax system check out side mtnl line issue and one airtel line ok working done check and 750 G pay done on yogesh ji</td><td></td></tr><tr><td>09-10-2023 11:20:13</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                        |                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign | 09-10-2023 02:08:51 | Ravi Rajbhar        | Completed    | epbax system check out side mtnl line issue and one airtel line ok working done check and 750 G pay done on yogesh ji |  | 09-10-2023 11:20:13 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                 | Remark                                                                                                                | Sign                                                                                  |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 09-10-2023 02:08:51                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                              | epbax system check out side mtnl line issue and one airtel line ok working done check and 750 G pay done on yogesh ji |  |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 09-10-2023 11:20:13                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                    |                                                                                                                       | -                                                                                     |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-08-2023 05:14:50</td><td></td><td></td></tr><tr><td>05-12-2022 04:29:49</td><td>Ravi Rajbhar</td><td>Bio matric on off power adapter faulty</td></tr></tbody></table>                                                                                                                                                                                                                                                              |                                        |                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Remark | 14-08-2023 05:14:50 |      |                     | 05-12-2022 04:29:49 | Ravi Rajbhar | Bio matric on off power adapter faulty                                                                                |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                 |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 14-08-2023 05:14:50                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 05-12-2022 04:29:49                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Bio matric on off power adapter faulty |                                                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |