

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14328</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9892109707                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                   | <b>Technician Mobile :</b>                                                                             | 8080922965                                                                            |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                          | 20-03-2025 02:59:51                                                                                    |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Maitri Financial New Office 1403-1404                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>                                                                                                        | 9892109707                                                                                             | <b>Name :</b>                                                                         | Hemal Sir |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                   | <b>Type :</b>                                                                                          |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | all ext not working cash to be collected 750/-                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | Epbax system check but system issue then system remove and take to office confirm to falguni cheda mdm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | Epbax system check but system issue then system remove and take to office confirm to falguni cheda mdm After repaired system installation done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-04-2025 11:47:01</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-04-2025 10:32:30</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-03-2025 04:32:03</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Epbax system check but system issue then system remove and take to office confirm to falguni cheda mdm</td><td></td></tr><tr><td>20-03-2025 02:59:58</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                   |                                                                                                        |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign            | 15-04-2025 11:47:01 | Ravi Rajbhar        | New            |                                                                                                                                   | - | 14-04-2025 10:32:30 | Ravi Rajbhar | New |  | - | 20-03-2025 04:32:03 | Ravi Rajbhar | Work Pending | Epbax system check but system issue then system remove and take to office confirm to falguni cheda mdm |  | 20-03-2025 02:59:58 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                            | Remark                                                                                                 | Sign                                                                                  |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| 15-04-2025 11:47:01                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                               |                                                                                                        | -                                                                                     |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| 14-04-2025 10:32:30                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                               |                                                                                                        | -                                                                                     |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| 20-03-2025 04:32:03                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Work Pending                                                                                                                      | Epbax system check but system issue then system remove and take to office confirm to falguni cheda mdm |  |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| 20-03-2025 02:59:58                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                               |                                                                                                        | -                                                                                     |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-04-2025 11:00:06</td><td>Siddhesh Chavan</td><td>Access remove done</td></tr><tr><td>10-02-2025 03:22:07</td><td>Atique Salmani</td><td>There is issue in extender 120 meter need to changed also adaptor faulty visit charge collect and faulty hand over to tejas bhai.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                      |                                                                                                                                   |                                                                                                        |                                                                                       |           | Date Time | Technician Name | Remark | 29-04-2025 11:00:06 | Siddhesh Chavan | Access remove done  | 10-02-2025 03:22:07 | Atique Salmani | There is issue in extender 120 meter need to changed also adaptor faulty visit charge collect and faulty hand over to tejas bhai. |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                                            |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| 29-04-2025 11:00:06                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Access remove done                                                                                                                |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |
| 10-02-2025 03:22:07                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | There is issue in extender 120 meter need to changed also adaptor faulty visit charge collect and faulty hand over to tejas bhai. |                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                     |                     |                |                                                                                                                                   |   |                     |              |     |  |   |                     |              |              |                                                                                                        |                                                                                       |                     |              |     |  |   |