

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE12584 |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|---------------------|------------|-----------|-----------|-----------------|--------|---------------------|------------|---------------------------------------|---------------------|------------|------------------------------------------------------------------------------------------------------|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                          |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                       |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Complaint Mob. No. :             | 9892109707                                                                                                                                                                                                                                                                                                                                                   |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Technician Name :                | Atique Salmani                                                                                                                                                                                                                                                                                                                                               |                                                                                                      | Technician Mobile : | 8080922984 |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                     | Date & Time :                                                                                        | 30-08-2024 10:54:56 |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Company Name/Client Name :       | Maitri Financial New Office 1403-1404                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                                                  | 9892109707          | Name :     | Hemal Sir |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Mumbai , , , , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                          |                                                                                                      | Type :              |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Product Name :                   | CCTV                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Complain :                       | Server room 1 camera off issue need to change                                                                                                                                                                                                                                                                                                                |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Technician Comment :             |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                     |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Remark :                         |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Status History :                 | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>31-08-2024 12:22:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></table>                                                                                                                                                     |                                                                                                      |                     |            |           | Date Time | Technician Name | Status | Remark              | Sign       | 31-08-2024 12:22:58                   | Atique Salmani      | New        |                                                                                                      | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                              | Status                                                                                               | Remark              | Sign       |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| 31-08-2024 12:22:58              | Atique Salmani                                                                                                                                                                                                                                                                                                                                               | New                                                                                                  |                     | -          |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| Previous Complain History :      | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>04-10-2024 11:33:39</td><td>Sonu Kumar</td><td>Passage 1 camera change and installed</td></tr><tr><td>24-09-2024 11:47:39</td><td>MayurYadav</td><td>In sir cabin camera view start Passage camera off issue solve Camera audio not recording issue solve</td></tr></table> |                                                                                                      |                     |            |           | Date Time | Technician Name | Remark | 04-10-2024 11:33:39 | Sonu Kumar | Passage 1 camera change and installed | 24-09-2024 11:47:39 | MayurYadav | In sir cabin camera view start Passage camera off issue solve Camera audio not recording issue solve |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                               |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| 04-10-2024 11:33:39              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                   | Passage 1 camera change and installed                                                                |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |
| 24-09-2024 11:47:39              | MayurYadav                                                                                                                                                                                                                                                                                                                                                   | In sir cabin camera view start Passage camera off issue solve Camera audio not recording issue solve |                     |            |           |           |                 |        |                     |            |                                       |                     |            |                                                                                                      |   |