

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12402</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------|---------------|-----------|-----------|-----------------|--------|---------------------|-----------------|-------------------------------------------------|---------------------|--------------|--------------------------------------------------------------------------------------------------------|--|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|-------------------------------------------------------|--|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9892109707                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                        | <b>Technician Mobile :</b>                                 | 9833262842    |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                               | 10-08-2024 02:36:01                                        |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Maitri Financial New Office 1403-1404                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Customer's Mobile :</b>                                                                             | 9892109707                                                 | <b>Name :</b> | Hemal Sir |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                        | <b>Type :</b>                                              |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | passage 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | Passage one new camera installation and camera working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | Passage one new camera installation and camera working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-08-2024 01:35:06</td><td>ChandanYadav</td><td>Completed</td><td>Passage one new camera installation and camera working ok.</td><td></td></tr><tr><td>14-08-2024 11:16:06</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-08-2024 11:47:09</td><td>ChandanYadav</td><td>Work Pending</td><td>Door entry camera folty camera cullect send to office</td><td></td></tr><tr><td>13-08-2024 11:10:38</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>12-08-2024 10:20:48</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                        |                                                            |               |           | Date Time | Technician Name | Status | Remark              | Sign            | 14-08-2024 01:35:06                             | ChandanYadav        | Completed    | Passage one new camera installation and camera working ok.                                             |  | 14-08-2024 11:16:06 | ChandanYadav | New |  | - | 13-08-2024 11:47:09 | ChandanYadav | Work Pending | Door entry camera folty camera cullect send to office |  | 13-08-2024 11:10:38 | ChandanYadav | New |  | - | 12-08-2024 10:20:48 | ChandanYadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                 | Remark                                                     | Sign          |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| 14-08-2024 01:35:06                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                              | Passage one new camera installation and camera working ok. |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| 14-08-2024 11:16:06                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                    |                                                            | -             |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| 13-08-2024 11:47:09                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Work Pending                                                                                           | Door entry camera folty camera cullect send to office      |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| 13-08-2024 11:10:38                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                    |                                                            | -             |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| 12-08-2024 10:20:48                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                    |                                                            | -             |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-06-2024 12:33:06</td><td>Siddhesh Chavan</td><td>one camera audio and night vision issue resoved</td></tr><tr><td>05-06-2024 04:48:45</td><td>PravinJagade</td><td>3 camera offline issue resolve working done. 2 camera install working done.all camera properly working</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                        |                                                                                                        |                                                            |               |           | Date Time | Technician Name | Remark | 11-06-2024 12:33:06 | Siddhesh Chavan | one camera audio and night vision issue resoved | 05-06-2024 04:48:45 | PravinJagade | 3 camera offline issue resolve working done. 2 camera install working done.all camera properly working |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                 |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| 11-06-2024 12:33:06                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | one camera audio and night vision issue resoved                                                        |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |
| 05-06-2024 04:48:45                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 3 camera offline issue resolve working done. 2 camera install working done.all camera properly working |                                                            |               |           |           |                 |        |                     |                 |                                                 |                     |              |                                                                                                        |  |                     |              |     |  |   |                     |              |              |                                                       |  |                     |              |     |  |   |                     |              |     |  |   |