




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9161</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9768277860																													
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	12-08-2023 02:37:47																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Mother Mary Junior Collage Nalasopara East	<b>Customer's Mobile :</b>	9768277860	<b>Name :</b>	Harish Karaya																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	Admin PC New bldg all cameras offline showing																													
<b>Technician Comment :</b>	Old bld 2nd floor 4 camera off issue resolved working ok and new building all device off line issue resolved working ok																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	Old bld 2nd floor 4 camera off issue resolved working ok and new building all device off line issue resolved working ok																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-08-2023 04:59:13</td><td>Sonu Kumar</td><td>Completed</td><td>Old bld 2nd floor 4 camera off issue resolved working ok and new building all device off line issue resolved working ok</td><td></td></tr><tr><td>16-08-2023 11:30:13</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-08-2023 11:30:01</td><td>Sonu Kumar</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>14-08-2023 10:34:22</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-08-2023 04:59:13	Sonu Kumar	Completed	Old bld 2nd floor 4 camera off issue resolved working ok and new building all device off line issue resolved working ok		16-08-2023 11:30:13	Sonu Kumar	New		-	16-08-2023 11:30:01	Sonu Kumar	Work Pending		-	14-08-2023 10:34:22	Sonu Kumar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-08-2023 11:53:25</td><td>Atique Salmani</td><td>One dome camera for lift and cable 55 /60 metr BNC dc smps</td></tr><tr><td>23-08-2023 11:52:38</td><td>Atique Salmani</td><td>Online issue resolved there is issue from lan cable so recrimping and working ok also 3rd floor rack fan not working and 403 painding need to recheck and 407 set angel only .</td></tr></tbody></table>					Date Time	Technician Name	Remark	23-08-2023 11:53:25	Atique Salmani	One dome camera for lift and cable 55 /60 metr BNC dc smps	23-08-2023 11:52:38	Atique Salmani	Online issue resolved there is issue from lan cable so recrimping and working ok also 3rd floor rack fan not working and 403 painding need to recheck and 407 set angel only .																
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