## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| E : vallabhsecure@yaho            | 0.00.111  |                     |  |                                   |  |                  |
|-----------------------------------|---|---------------------|--|-----------------------------------|--|------------------|
| Service Status Deta               | nils : VE6898   |                     |  |                                   |  |                  |
| Priority:                         | Low   |                     |  |                                   |  |                  |
| Created By:                       | Admin - Apurva Vajaria  |                     |  |                                   |  |                  |
| Complaint Mob.<br>No. :           | 9768277860  |                     |  |                                   |  |                  |
| Technician Name                   | Siddhesh Chavan   |                     | Technician Mobile :  |                                   | 8080922985   |                  |
| Ticket Type :                     | Complain  | Date & Time:        | 21-11-2022 11:13:00  |                                   |  |                  |
| Vendor Details :                  |   |                     |  |                                   |  |                  |
| Company<br>Name/Client Name<br>:  | Mother Mary<br>Junior Collage<br>Nalasopara East  | Customer's Mobile : | 9768277860   |                                   | Name :   | Harish<br>Karaya |
| Address:                          |   |                     |  |                                   |  |                  |
| Mumbai , , , , Maha               | arashtra  |                     |  |                                   |  |                  |
| AMC Details:                      |   |                     |  |                                   |  |                  |
| Expiry Date :                     | 01-01-1970 05:30:00   |                     | Type:  |                                   |  |                  |
| <b>Product Name:</b>              | CCTV  |                     |  |                                   |  |                  |
| Complain:                         | CCTV survey need to do  |                     |  |                                   |  |                  |
| Technician<br>Comment :           | mother Mary junior college ground floor 2 dvr check, dvr no 1 HDD error need to check 2 camera pending and survey pending |                     |  |                                   |  |                  |
| Complain<br>Operator :            | Desktop - Apurva Vajaria  |                     |  |                                   |  |                  |
| Remark:                           | mother Mary junior college ground floor 2 dvr check, dvr no 1 HDD error need to check 2 camera pending and survey pending |                     |  |                                   |  |                  |
| Status History :                  | Date Time   | Technician Name     | Status   |                                   | Remark   | Sign             |
|                                   | 24-11-2022 10:11:01   | Siddhesh Chavan     | New  |                                   |  | -                |
|                                   | 23-11-2022 11:45:57   | Siddhesh Chavan     | New  |                                   |  | -                |
|                                   | 21-11-2022 12:44:23   | Siddhesh Chavan     | Work Pending   | college (<br>check, d<br>error ne | Mary junior<br>ground floor 2 dvr<br>vr no 1 HDD<br>ed to check 2<br>pending and<br>ending |                  |
|                                   | 21-11-2022 11:13:08   | Siddhesh Chavan     | New  |                                   |  | -                |
| Previous<br>Complain History<br>: | Date Time Technician Name Remark  |                     |  |                                   |  |                  |
|                                   | 19-07-2023 10:56:31   | Sonu Kumar          | Old building and new building fees counter common and all ready fees counter camera install  |                                   |  |                  |
|                                   | 19-07-2023 10:47:14   | Sonu Kumar          | Camera cannot be installed on the 4th floor due to water leakage. Camera cannot be installed in room no. 306 as there is no light. |                                   |  |                  |