




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12787																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9768277860																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	24-09-2024 10:46:37																						
Vendor Details :																									
Company Name/Client Name :	Mother Mary Junior Collage Nalasopara East	Customer's Mobile :	9768277860	Name :	Harish Karaya																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1)3rd floor passage 2 camera offline issue 2)3rd floor passage 1 camera offline issue 3)3rd floor passage 2 camera offline issue 4)class no. 304 and 303 camera offline																								
Technician Comment :	3rd floor passage 1 camera faulty and and passage 2and 303 and 304 camera on off issue resolved working ok and ground floor parking camera faulty and 1. 4*4 need to do new camera install principal cabin																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	3rd floor passage 1 camera faulty and and passage 2and 303 and 304 camera on off issue resolved working ok and ground floor parking camera faulty and 1. 4*4 need to do new camera install principal cabin																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-09-2024 05:29:30</td><td>Sonu Kumar</td><td>Completed</td><td>3rd floor passage 1 camera faulty and and passage 2and 303 and 304 camera on off issue resolved working ok and ground floor parking camera faulty and 1. 4*4 need to do new camera install principal cabin</td><td></td></tr><tr><td>27-09-2024 11:50:09</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-09-2024 10:47:17</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-09-2024 05:29:30	Sonu Kumar	Completed	3rd floor passage 1 camera faulty and and passage 2and 303 and 304 camera on off issue resolved working ok and ground floor parking camera faulty and 1. 4*4 need to do new camera install principal cabin		27-09-2024 11:50:09	Sonu Kumar	New		-	24-09-2024 10:47:17	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	22-11-2024 11:30:57	ManojPolekar	Old building back side camera foulti collect pending and new camera install work done
	25-10-2024 10:49:14	ManojPolekar	New building 203 camera off issue solved camera work ok New building ground floor passage men entry camera off issue solved camera work ok All camera working ok