







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11933																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9768277860																													
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																										
Ticket Type :	Complain	Date & Time :	19-06-2024 03:05:34																											
Vendor Details :																														
Company Name/Client Name :	Mother Mary Junior Collage Nalasopara East	Customer's Mobile :	9768277860	Name :	Harish Karaya																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	1)principle madam PC cameras not able to view 2)2nd floor old bldg cameras offline issue																													
Technician Comment :	Old building 2nd floor CP plus 16 chanal dvr and 4 tb hard disk install all working ok ok dvr user name admin password																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Old building 2nd floor CP plus 16 chanal dvr and 4 tb hard disk install all working ok ok dvr user name admin password																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-06-2024 05:10:15</td><td>Sonu Kumar</td><td>Completed</td><td>Old building 2nd floor CP plus 16 chanal dvr and 4 tb hard disk install all working ok ok dvr user name admin password</td><td></td></tr><tr><td>28-06-2024 11:10:13</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2024 02:17:33</td><td>Sonu Kumar</td><td>Work Pending</td><td>Principal madam pc new building 5 dvr connect online done And new building ground floor online second floor dvr collected need to check office. Work pending</td><td></td></tr><tr><td>19-06-2024 07:09:25</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-06-2024 05:10:15	Sonu Kumar	Completed	Old building 2nd floor CP plus 16 chanal dvr and 4 tb hard disk install all working ok ok dvr user name admin password		28-06-2024 11:10:13	Sonu Kumar	New		-	21-06-2024 02:17:33	Sonu Kumar	Work Pending	Principal madam pc new building 5 dvr connect online done And new building ground floor online second floor dvr collected need to check office. Work pending		19-06-2024 07:09:25	Sonu Kumar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	01-07-2024 10:47:18	Sonu Kumar	New building 2nd floor 4 camera off issue resolved working ok 1 power supply change in client side and 3 camera angle setting done
	16-05-2024 01:18:33	SantoshPathak	