Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

E. valiabilisecti e@yalioo.co.iii									
Service Status Deta	ails: VE9769								
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9820548055								
Technician Name	Atique Salmani				Technician I	Technician Mobile 808092298			
Ticket Type :	Complain Date & Time :				09-10-2023 12:04:23				
Vendor Details :									
Company Name/Client Name :	Chheda's Sweets & Dry Fruits	Cus :	tomer's Mobile	9820548055			Name :	Harish Chheda	
Address:							-		
Mumbai , , , , Maha	arashtra								
AMC Details:									
Expiry Date :	01-01-1970 05:30:00				Type:				
Product Name :	CCTV								
Complain:	cameras not working online and even as per them cameras are off - After 4 need to send								
Technician Comment :	One camera issue resolved mode changed working ok and one cell phone online done working ok with $6\ \mathrm{cameras}$.								
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	One camera issue resolved mode changed working ok and one cell phone online done working ok with 6 cameras .								
Status History :	Date Time		Technician Name		Status	Remark		Sign	
	10-10-2023 02:07:09		Atique Salmani		mod and don		One camera issue resolved node changed working ok and one cell phone online lone working ok with 6 cameras .		
	10-10-2023 10:47:07		Atique Salmani		New			-	
	09-10-2023 12:04:29		Atique Salmani		New			-	
Previous Complain History	Date Time	Te	echnician Name		Remark				
:	04-03-2023 11:47:26				one new dome camera install and recoding on and all camera working ok and hdd error beep sound satting done				
	01-03-2023 12:30:23	P	rashant Nikalje	02.03.2023 - 3 camera off issue - 2 camera off issue resolved reconnection BNC/DC use balloon DVR side 1 camera faulty need to be replace camera dvr default and password reset password - cctv@123 Verification code - CCTVCA DVR IP - 192.168.1.64					