







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE16457 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|--|--|---|---------------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|----------------|--|---|---------------------|----------------|-----------|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820548055 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 12-12-2025 10:03:09 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Chheda's Sweets & Dry Fruits | Customer's Mobile : | 9820548055 | Name : | Harish Chheda | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Cannot view playback - 750/- visiting charges | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | There is date n time issue so chnged c moss new battery and recording working ok | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | There is date n time issue so chnged c moss new battery and recording working ok | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2025 03:24:19</td><td>Atique Salmani</td><td>Completed</td><td>There is date n time issue so chnged c moss new battery and recording working ok</td><td></td></tr><tr><td>12-12-2025 03:24:18</td><td>Atique Salmani</td><td>Completed</td><td>There is date n time issue so chnged c moss new battery and recording working ok</td><td></td></tr><tr><td>12-12-2025 10:03:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 12-12-2025 03:24:19 | Atique Salmani | Completed | There is date n time issue so chnged c moss new battery and recording working ok |  | 12-12-2025 03:24:18 | Atique Salmani | Completed | There is date n time issue so chnged c moss new battery and recording working ok |  | 12-12-2025 10:03:29 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-03-2024 11:24:49</td><td>Neeraj Chauhan</td><td>1mobile add dvr on hike connect and 1 camera bracket damage</td></tr><tr><td>09-10-2023 12:04:23</td><td>Atique Salmani</td><td>One camera issue resolved mode changed working ok and one cell phone online done working ok with 6 cameras .</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 26-03-2024 11:24:49 | Neeraj Chauhan | 1mobile add dvr on hike connect and 1 camera bracket damage | 09-10-2023 12:04:23 | Atique Salmani | One camera issue resolved mode changed working ok and one cell phone online done working ok with 6 cameras . | | | | | | | | | | | |
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