

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11218</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820548055                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>                | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                              | <b>Technician Mobile :</b>                                  | 8898885764                                                                            |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                                                     | 26-03-2024 11:24:49                                         |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>       | Chheda's Sweets & Dry Fruits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Customer's Mobile :</b>                                                                                   | 9820548055                                                  | <b>Name :</b>                                                                         | Harish Chheda |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                              | <b>Type :</b>                                               |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                       | cameras cannot view online                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>             | 1mobile add dvr on hike connect and 1 camera bracket damage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                         | 1mobile add dvr on hike connect and 1 camera bracket damage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                              |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-03-2024 10:40:02</td><td>Neeraj Chauhan</td><td>Completed</td><td>1mobile add dvr on hike connect and 1 camera bracket damage</td><td></td></tr><tr><td>28-03-2024 10:37:27</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>27-03-2024 10:58:33</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                              |                                                             |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign           | 28-03-2024 10:40:02                                                                                          | Neeraj Chauhan      | Completed       | 1mobile add dvr on hike connect and 1 camera bracket damage                                                 |  | 28-03-2024 10:37:27 | Neeraj Chauhan | New |  | - | 27-03-2024 10:58:33 | Neeraj Chauhan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                       | Remark                                                      | Sign                                                                                  |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-03-2024 10:40:02                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                    | 1mobile add dvr on hike connect and 1 camera bracket damage |  |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-03-2024 10:37:27                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                          |                                                             | -                                                                                     |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 27-03-2024 10:58:33                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                          |                                                             | -                                                                                     |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-10-2023 12:04:23</td><td>Atique Salmani</td><td>One camera issue resolved mode changed working ok and one cell phone online done working ok with 6 cameras .</td></tr><tr><td>04-03-2023 11:47:26</td><td>Siddhesh Chavan</td><td>one new dome camera install and recoding on and all camera working ok and hdd error beep sound satting done</td></tr></tbody></table>                                                                                                 |                                                                                                              |                                                             |                                                                                       |               | Date Time | Technician Name | Remark | 09-10-2023 12:04:23 | Atique Salmani | One camera issue resolved mode changed working ok and one cell phone online done working ok with 6 cameras . | 04-03-2023 11:47:26 | Siddhesh Chavan | one new dome camera install and recoding on and all camera working ok and hdd error beep sound satting done |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                                       |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 09-10-2023 12:04:23                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | One camera issue resolved mode changed working ok and one cell phone online done working ok with 6 cameras . |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 04-03-2023 11:47:26                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | one new dome camera install and recoding on and all camera working ok and hdd error beep sound satting done  |                                                             |                                                                                       |               |           |                 |        |                     |                |                                                                                                              |                     |                 |                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |