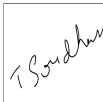
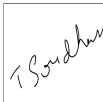
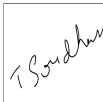


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE67																				
Priority :	High																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9581309209																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	14-08-2019 06:12:08																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Ltd - Panjagutta	Customer's Mobile :	9581309209	Name :	Harikrishna															
Address :																				
Hyderabad , , , 500082 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	HDD error																			
Technician Comment :	one dvr HDD issue resolved and proper working only dvr adapter faulty it is HDD error and all dvr recording check dvr 1 ,42 day recoding going 4 tb HDD and dvr 2 , 20 day recoding going 2 tb HDD and dvr 3 today recording going on 22/08/2019 dvr side 15 bnc cannoter change all dvr proper working done work camplet and 5 meter rg 6 cable isu and faulty adapter return office																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	one dvr HDD issue resolved and proper working only dvr adapter faulty it is HDD error and all dvr recording check dvr 1 ,42 day recoding going 4 tb HDD and dvr 2 , 20 day recoding going 2 tb HDD and dvr 3 today recording going on 22/08/2019 dvr side 15 bnc cannoter change all dvr proper working done work camplet and 5 meter rg 6 cable isu and faulty adapter return office																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-08-2019 01:19:03</td><td>Ravi Rajbhar</td><td>Completed</td><td>one dvr HDD issue resolved and proper working only dvr adapter faulty it is HDD error and all dvr recording check dvr 1 ,42 day recoding going 4 tb HDD and dvr 2 , 20 day recoding going 2 tb HDD and dvr 3 today recording going on 22/08/2019 dvr side 15 bnc cannoter change all dvr proper working done work camplet and 5 meter rg 6 cable isu and faulty adapter return office</td><td></td></tr><tr><td>14-08-2019 06:12:08</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-08-2019 01:19:03	Ravi Rajbhar	Completed	one dvr HDD issue resolved and proper working only dvr adapter faulty it is HDD error and all dvr recording check dvr 1 ,42 day recoding going 4 tb HDD and dvr 2 , 20 day recoding going 2 tb HDD and dvr 3 today recording going on 22/08/2019 dvr side 15 bnc cannoter change all dvr proper working done work camplet and 5 meter rg 6 cable isu and faulty adapter return office		14-08-2019 06:12:08	Ravi Rajbhar	New		-
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14-08-2019 06:12:08	Ravi Rajbhar	New		-																

Previous Complain History :	Date Time	Technician Name	Remark
	12-07-2022 11:13:06		HDD Backup issue solved and 1 camera cable connection lose issue so its connected and its resolved.
	10-06-2022 12:58:09		