

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2245</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|-------------------------------------------------------------------------|---------------------|-----------------|------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7021122944                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                         | <b>Technician Mobile :</b>                       | 8080922985                                                                            |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                | 20-11-2020 09:54:39                              |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Khushal Heritage Co Op Hsg Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                     | 7021122944                                       | Name :                                                                                | Haresh Sir |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400066 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 30-06-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                         | Type :                                           | Comprehensive                                                                         |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | some cameras off                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | tv on and HDMI mode on and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | tv on and HDMI mode on and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                         |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-11-2020 03:29:44</td><td>Siddhesh Chavan</td><td>Completed</td><td>tv on and HDMI mode on and all camera working ok</td><td></td></tr><tr><td>20-11-2020 09:56:49</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>20-11-2020 09:54:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                         |                                                  |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 20-11-2020 03:29:44                                                     | Siddhesh Chavan     | Completed       | tv on and HDMI mode on and all camera working ok                       |  | 20-11-2020 09:56:49 | Siddhesh Chavan | New |  | - | 20-11-2020 09:54:39 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                  | Remark                                           | Sign                                                                                  |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-11-2020 03:29:44                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                               | tv on and HDMI mode on and all camera working ok |  |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-11-2020 09:56:49                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                     |                                                  | -                                                                                     |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-11-2020 09:54:39                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                     |                                                  | -                                                                                     |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-11-2020 05:43:26</td><td>Siddhesh Chavan</td><td>3 camera reconding show and export to pendive and all camera working ok</td></tr><tr><td>03-11-2020 09:51:30</td><td>Siddhesh Chavan</td><td>recording show and all camera working ok and Malti screen satting done</td></tr></tbody></table>                                                                                                                                                                  |                                                                         |                                                  |                                                                                       |            | Date Time | Technician Name | Remark | 23-11-2020 05:43:26 | Siddhesh Chavan | 3 camera reconding show and export to pendive and all camera working ok | 03-11-2020 09:51:30 | Siddhesh Chavan | recording show and all camera working ok and Malti screen satting done |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                  |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-11-2020 05:43:26                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 3 camera reconding show and export to pendive and all camera working ok |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-11-2020 09:51:30                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | recording show and all camera working ok and Malti screen satting done  |                                                  |                                                                                       |            |           |                 |        |                     |                 |                                                                         |                     |                 |                                                                        |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |