

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12703</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------|-----------|-----------------|--------|---------------------|--------------|--------------------------------|---------------------|--------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9870786263                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                              | <b>Technician Mobile :</b>                                          | 8454016444                                                                            |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                     | 13-09-2024 04:19:32                                                 |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Hameed Allarakhia Nazia Womens Ref                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Customer's Mobile :</b>                   | 9870786263                                                          | <b>Name :</b>                                                                         | Hameed Allarakhia |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                              | <b>Type :</b>                                                       |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | wifi camera password to reset                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Id password change new I'd hameed.allarakhia1205@gmail.com password                                                                                                                                                                                                                                                                                                                                                                                                                    |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | Id password change new I'd hameed.allarakhia1205@gmail.com password                                                                                                                                                                                                                                                                                                                                                                                                                    |                                              |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-09-2024 03:22:13</td><td>Sonu Kumar</td><td>Completed</td><td>Id password change new I'd hameed.allarakhia1205@gmail.com password</td><td></td></tr><tr><td>13-09-2024 04:19:42</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                              |                                                                     |                                                                                       |                   | Date Time | Technician Name | Status | Remark              | Sign         | 14-09-2024 03:22:13            | Sonu Kumar          | Completed    | Id password change new I'd hameed.allarakhia1205@gmail.com password |  | 13-09-2024 04:19:42 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                       | Remark                                                              | Sign                                                                                  |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| 14-09-2024 03:22:13                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                    | Id password change new I'd hameed.allarakhia1205@gmail.com password |  |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| 13-09-2024 04:19:42                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                          |                                                                     | -                                                                                     |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-11-2023 01:03:25</td><td>InzmamUl Haq</td><td>Reset wifi camera working done</td></tr><tr><td>18-11-2023 10:55:21</td><td>InzmamUl Haq</td><td>IMOU WIFI camera installation and 64 GB CARD</td></tr></tbody></table>                                                                                                                                                        |                                              |                                                                     |                                                                                       |                   | Date Time | Technician Name | Remark | 27-11-2023 01:03:25 | InzmamUl Haq | Reset wifi camera working done | 18-11-2023 10:55:21 | InzmamUl Haq | IMOU WIFI camera installation and 64 GB CARD                        |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                       |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |
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| 18-11-2023 10:55:21                     | InzmamUl Haq                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | IMOU WIFI camera installation and 64 GB CARD |                                                                     |                                                                                       |                   |           |                 |        |                     |              |                                |                     |              |                                                                     |                                                                                       |                     |            |     |  |   |