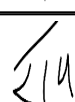


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

|                                         |                                          |                            |                            |               |                  |
|-----------------------------------------|------------------------------------------|----------------------------|----------------------------|---------------|------------------|
| <b>Service Status Details : VE16255</b> |                                          |                            |                            |               |                  |
| <b>Priority :</b>                       | Low                                      |                            |                            |               |                  |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                   |                            |                            |               |                  |
| <b>Complaint Mob. No. :</b>             | 9820940352                               |                            |                            |               |                  |
| <b>Technician Name :</b>                | Prashant Paswan                          |                            | <b>Technician Mobile :</b> | 6202751495    |                  |
| <b>Ticket Type :</b>                    | Complain                                 | <b>Date &amp; Time :</b>   | 15-11-2025 10:27:55        |               |                  |
| <b>Vendor Details :</b>                 |                                          |                            |                            |               |                  |
| <b>Company Name/Client Name :</b>       | Hardarshan Villa                         | <b>Customer's Mobile :</b> | 9820940352                 | <b>Name :</b> | Gurpreet Chaddha |
| <b>Address :</b>                        |                                          |                            |                            |               |                  |
| Mumbai , , , , Maharashtra              |                                          |                            |                            |               |                  |
| <b>AMC Details :</b>                    |                                          |                            |                            |               |                  |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                      |                            | <b>Type :</b>              |               |                  |
| <b>Product Name :</b>                   | Intercom                                 |                            |                            |               |                  |
| <b>Complain :</b>                       | Gulpreet sir flat no. 301 Intercom issue |                            |                            |               |                  |
| <b>Technician Comment :</b>             | 301 flat intercom Phone faulty           |                            |                            |               |                  |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                 |                            |                            |               |                  |
| <b>Remark :</b>                         | 301 flat intercom Phone faulty           |                            |                            |               |                  |

|                                   |                     |                 |                                                            |                                     |                                                                                      |
|-----------------------------------|---------------------|-----------------|------------------------------------------------------------|-------------------------------------|--------------------------------------------------------------------------------------|
| Status History :                  | Date Time           | Technician Name | Status                                                     | Remark                              | Sign                                                                                 |
|                                   | 17-11-2025 10:25:05 | Prashant Paswan | Completed                                                  | 301 flat intercom<br>Phone faulty   |   |
|                                   | 17-11-2025 10:23:07 | Prashant Paswan | New                                                        |                                     | -                                                                                    |
|                                   | 15-11-2025 11:11:48 | Prashant Paswan | Work Pending                                               | Wire checking pending<br>power issu |   |
|                                   | 15-11-2025 11:11:47 | Prashant Paswan | Work Pending                                               | Wire checking pending<br>power issu |   |
|                                   | 15-11-2025 11:11:45 | Prashant Paswan | Work Pending                                               | Wire checking pending<br>power issu |   |
|                                   | 15-11-2025 11:11:45 | Prashant Paswan | Work Pending                                               | Wire checking pending<br>power issu |   |
|                                   | 15-11-2025 11:11:40 | Prashant Paswan | Work Pending                                               | Wire checking pending<br>power issu |   |
|                                   | 15-11-2025 11:11:27 | Prashant Paswan | Work Pending                                               | Wire checking pending<br>power issu |  |
|                                   | 15-11-2025 10:28:09 | Prashant Paswan | New                                                        |                                     | -                                                                                    |
| Previous<br>Complain History<br>: | Date Time           | Technician Name | Remark                                                     |                                     |                                                                                      |
|                                   | 18-11-2025 12:16:57 | Prashant Paswan | Falat 301 phone installed                                  |                                     |                                                                                      |
|                                   | 04-11-2025 10:59:06 | TauseephRaza    | Intercom ppm complete working 502 room to lobby call issue |                                     |                                                                                      |