




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7767																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9820539156																			
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153																
Ticket Type :	Complain	Date & Time :	02-03-2023 11:12:14																	
Vendor Details :																				
Company Name/Client Name :	Nestor Dias	Customer's Mobile :	9820539156	Name :	Grotto 305c															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	mobile camera offline issue																			
Technician Comment :	Mobile offline camera issue resolve. All camera working but 1 ip camera offline resolve working done. All camera working done.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Mobile offline camera issue resolve. All camera working but 1 ip camera offline resolve working done. All camera working done.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2023 02:39:23</td><td>PravinJagade</td><td>Completed</td><td>Mobile offline camera issue resolve. All camera working but 1 ip camera offline resolve working done. All camera working done.</td><td></td></tr><tr><td>02-03-2023 11:12:24</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-03-2023 02:39:23	PravinJagade	Completed	Mobile offline camera issue resolve. All camera working but 1 ip camera offline resolve working done. All camera working done.		02-03-2023 11:12:24	PravinJagade	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-02-2023 10:11:08</td><td>Prashant Nikalje</td><td>DVR online on mobile app(hikconnect) DVR restart 1 IP camera off issue 2 camera angle setting done</td></tr><tr><td>11-01-2023 11:09:27</td><td>Sonu Kumar</td><td>All ready all camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-02-2023 10:11:08	Prashant Nikalje	DVR online on mobile app(hikconnect) DVR restart 1 IP camera off issue 2 camera angle setting done	11-01-2023 11:09:27	Sonu Kumar	All ready all camera working ok						
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