







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE692</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9820539156																													
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-11-2019 05:12:32																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Nestor Dias	Customer's Mobile :	9820539156	Name :	Grotto 305c																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	RED LIGHT IN FISHEYE IS NOT COMING AND CAMERA CANNOT B VIEWED ONLINE																													
<b>Technician Comment :</b>	fish eye camera adaptor changed and all configuration done online working ok.																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	fish eye camera adaptor changed and all configuration done online working ok.																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-11-2019 10:28:56</td><td>Atique Salmani</td><td>Completed</td><td>fish eye camera adaptor changed and all configuration done online working ok.</td><td></td></tr><tr><td>19-11-2019 05:35:08</td><td>Atique Salmani</td><td>Work Pending</td><td>analog zicom dvr online issue resolved and also not vewing on monitor issue solb all4cameras recording on from today fisheye camera adapter issue take it for changed adaptor so paining.</td><td></td></tr><tr><td>19-11-2019 02:52:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>18-11-2019 05:12:33</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-11-2019 10:28:56	Atique Salmani	Completed	fish eye camera adaptor changed and all configuration done online working ok.		19-11-2019 05:35:08	Atique Salmani	Work Pending	analog zicom dvr online issue resolved and also not vewing on monitor issue solb all4cameras recording on from today fisheye camera adapter issue take it for changed adaptor so paining.		19-11-2019 02:52:10	Atique Salmani	New		-	18-11-2019 05:12:33	Atique Salmani	New		-
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<b>Previous Complain History :</b>			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	10-07-2020 02:25:43	YasinShaikh	02 new camera cable done & 02 new camera installation done and online done all work done
	30-06-2020 03:27:22	AnilYadav	8 Chanel hikvision DVR installed and DVR online at hikconnect. one camera Engal setting done also.