




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5745</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9820539156																								
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-06-2022 05:09:14																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Nestor Dias	Customer's Mobile :	9820539156	Name :	Grotto 305c																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	i ball camera on off issue																								
<b>Technician Comment :</b>	i ball camera on of issue solved camera working ok. adapter issue adapter has been changed by connecting mobile adapter																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	i ball camera on of issue solved camera working ok. adapter issue adapter has been changed by connecting mobile adapter																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-06-2022 06:20:08</td><td>YogeshDesai</td><td>Completed</td><td>i ball camera on of issue solved camera working ok. adapter issue adapter has been changed by connecting mobile adapter</td><td></td></tr><tr><td>18-06-2022 05:09:45</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>18-06-2022 05:09:14</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-06-2022 06:20:08	YogeshDesai	Completed	i ball camera on of issue solved camera working ok. adapter issue adapter has been changed by connecting mobile adapter		18-06-2022 05:09:45	YogeshDesai	New		-	18-06-2022 05:09:14	YogeshDesai	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-06-2022 04:28:17</td><td>Atique Salmani</td><td>ip camera not playing in cell phone via hickconnct application so delete the camera ip address and re add now working ok also check recording working ok.</td></tr><tr><td>26-04-2022 09:51:05</td><td>Atique Salmani</td><td>ppm done and in mam cell phone add cctv cameras for online viewing and also fish eye camera add and check also fish eye camera working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-06-2022 04:28:17	Atique Salmani	ip camera not playing in cell phone via hickconnct application so delete the camera ip address and re add now working ok also check recording working ok.	26-04-2022 09:51:05	Atique Salmani	ppm done and in mam cell phone add cctv cameras for online viewing and also fish eye camera add and check also fish eye camera working ok.											
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