




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2103																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820539156																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	26-10-2020 10:22:55																						
Vendor Details :																									
Company Name/Client Name :	Nestor Dias	Customer's Mobile :	9820539156	Name :	Grotto 305c																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	camera issue																								
Technician Comment :	one smps fauly so changed this and working ok and also online issue so uninstalled ivms 4500 client cellphone and installed hick conect aps now online issue also resolved and also fisheye not work so reconfiguration fisheye aslo working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	one smps fauly so changed this and working ok and also online issue so uninstalled ivms 4500 client cellphone and installed hick conect aps now online issue also resolved and also fisheye not work so reconfiguration fisheye aslo working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-10-2020 01:25:34</td><td>Atique Salmani</td><td>Completed</td><td>one smps fauly so changed this and working ok and also online issue so uninstalled ivms 4500 client cellphone and installed hick conect aps now online issue also resolved and also fisheye not work so reconfiguration fisheye aslo working ok.</td><td></td></tr><tr><td>26-10-2020 10:23:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>26-10-2020 10:22:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-10-2020 01:25:34	Atique Salmani	Completed	one smps fauly so changed this and working ok and also online issue so uninstalled ivms 4500 client cellphone and installed hick conect aps now online issue also resolved and also fisheye not work so reconfiguration fisheye aslo working ok.		26-10-2020 10:23:10	Atique Salmani	New		-	26-10-2020 10:22:55	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	23-09-2020 11:05:57	Siddhesh Chavan	one camera out side cable break recontion and video issue solved
	10-07-2020 02:25:43	YasinShaikh	02 new camera cable done & 02 new camera installation done and online done all work done