



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15593					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820539156				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	18-08-2025 03:56:03		
Vendor Details :					
Company Name/Client Name :	Nestor Dias	Customer's Mobile :	9820539156	Name :	Grotto 305c
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	The playback is not happening				
Technician Comment :	Date n time issue resolved changed new c moss battery and also hik connect app installed and reset logging pass now user is vyanne02@ gmail.com and password is Vallabh@3107and dvr password is admin@123 all working ok. With recording.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Date n time issue resolved changed new c moss battery and also hik connect app installed and reset logging pass now user is vyanne02@ gmail.com and password is Vallabh@3107and dvr password is admin@123 all working ok. With recording.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	23-08-2025 10:46:49	Atique Salmani	Completed	Date n time issue resolved changed new c moss battery and also hik connect app installed and reset loging pass now user is vyanne02@ gmail.com and password is Vallabh@3107and dvr password is admin@123 all working ok. With recording.	
	23-08-2025 10:46:48	Atique Salmani	Completed	Date n time issue resolved changed new c moss battery and also hik connect app installed and reset loging pass now user is vyanne02@ gmail.com and password is Vallabh@3107and dvr password is admin@123 all working ok. With recording.	
	23-08-2025 10:26:07	Atique Salmani	New		-
	21-08-2025 10:59:51	Atique Salmani	New		-
	18-08-2025 03:56:09	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	10-04-2025 11:33:25	Siddhesh Chavan	WiFi camera demo done need to send rate		
	02-04-2025 12:56:58	Siddhesh Chavan	one camera issue resoved and need to send WiFi camera		