

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14205</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|-------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------|---------------------|----------------|-----------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820539156                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                            | <b>Technician Mobile :</b>    | 9833262842                                                                            |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                   | 03-03-2025 01:40:18           |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Nestor Dias                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                        | 9820539156                    | Name :                                                                                | Grotto 305c |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                            | Type :                        |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | frant gate camera not working                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | frant gate camera working ok.                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | frant gate camera working ok.                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                            |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-03-2025 12:03:08</td><td>ChandanYadav</td><td>Completed</td><td>frant gate camera working ok.</td><td></td></tr><tr><td>04-03-2025 12:01:34</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                            |                               |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 04-03-2025 12:03:08                                        | ChandanYadav        | Completed      | frant gate camera working ok.                             |  | 04-03-2025 12:01:34 | ChandanYadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                     | Remark                        | Sign                                                                                  |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| 04-03-2025 12:03:08                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                  | frant gate camera working ok. |  |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| 04-03-2025 12:01:34                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                        |                               | -                                                                                     |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-02-2025 10:56:14</td><td>ManojPolekar</td><td>1 camera off issue solved 1 camera angle setting Work done</td></tr><tr><td>07-01-2025 04:18:15</td><td>Neeraj Chauhan</td><td>1 camera no video issue solved and use 1 pair video blune</td></tr></tbody></table>                                                                           |                                                            |                               |                                                                                       |             | Date Time | Technician Name | Remark | 22-02-2025 10:56:14 | ManojPolekar | 1 camera off issue solved 1 camera angle setting Work done | 07-01-2025 04:18:15 | Neeraj Chauhan | 1 camera no video issue solved and use 1 pair video blune |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                     |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| 22-02-2025 10:56:14                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                         | 1 camera off issue solved 1 camera angle setting Work done |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |
| 07-01-2025 04:18:15                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1 camera no video issue solved and use 1 pair video blune  |                               |                                                                                       |             |           |                 |        |                     |              |                                                            |                     |                |                                                           |                                                                                       |                     |              |     |  |   |