




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8117																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9867126456																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	15-04-2023 10:43:24																						
Vendor Details :																									
Company Name/Client Name :	Divine Provident High School - Tiwari	Customer's Mobile :	9867126456	Name :	Greater Madam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	tv not able to see cameras																								
Technician Comment :	dvr adapter change faulty adapter hondover to client and power supply used to dvr and online done both pc old version software install with configuration done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	dvr adapter change faulty adapter hondover to client and power supply used to dvr and online done both pc old version software install with configuration done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-04-2023 06:25:34</td><td>Ravi Rajbhar</td><td>Completed</td><td>dvr adapter change faulty adapter hondover to client and power supply used to dvr and online done both pc old version software install with configuration done</td><td></td></tr><tr><td>17-04-2023 02:53:40</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-04-2023 10:43:32</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-04-2023 06:25:34	Ravi Rajbhar	Completed	dvr adapter change faulty adapter hondover to client and power supply used to dvr and online done both pc old version software install with configuration done		17-04-2023 02:53:40	Ravi Rajbhar	New		-	15-04-2023 10:43:32	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-04-2023 10:35:28</td><td>Sonu Kumar</td><td>Main gate and 1st floor and 2nd floor camera angle setting done</td></tr><tr><td>09-03-2023 12:01:15</td><td>Ravi Rajbhar</td><td>Principal madam pc software install also Dvr office issue resolved and ok working done bcz router on off daily And dvr dvr online on local ip 192.168. 1.4 DHCP OFF in dvr</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-04-2023 10:35:28	Sonu Kumar	Main gate and 1st floor and 2nd floor camera angle setting done	09-03-2023 12:01:15	Ravi Rajbhar	Principal madam pc software install also Dvr office issue resolved and ok working done bcz router on off daily And dvr dvr online on local ip 192.168. 1.4 DHCP OFF in dvr											
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