

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7777</b> |                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|----------------------------|------------|---------------|-----------|-----------------|--------|---------------------|------------|----------------------------------------------------------------|---------------------|------------|--------------------------------------|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                           |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9867126456                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                | <b>Technician Mobile :</b> | 8454016444 |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                       | 03-03-2023 10:41:03        |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Divine Provident High School - Tiwari                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                            | 9867126456                 | Name :     | Greater Madam |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                              |                                                                | Type :                     |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | 1) beep Alert 2) principle phone and pc online need to do 3) ho shivani madam pc need to do online 4) need to do Dressing and naming 5) need to do camera in Sequence 6) admin pc online                                                                                                                                                                                                                         |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                         |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-03-2023 10:51:23</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>06-03-2023 09:54:04</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>03-03-2023 10:41:21</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                |                            |            |               | Date Time | Technician Name | Status | Remark              | Sign       | 09-03-2023 10:51:23                                            | Sonu Kumar          | New        |                                      | - | 06-03-2023 09:54:04 | Sonu Kumar | New |  | - | 03-03-2023 10:41:21 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                         | Remark                     | Sign       |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| 09-03-2023 10:51:23                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                            |                            | -          |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| 06-03-2023 09:54:04                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                            |                            | -          |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| 03-03-2023 10:41:21                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                            |                            | -          |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 12:16:48</td><td>Sonu Kumar</td><td>Fees counter all ready camera installed and not lift available</td></tr><tr><td>03-06-2023 11:12:11</td><td>Sonu Kumar</td><td>principal madam and 1 pc online done</td></tr></tbody></table>                                                              |                                                                |                            |            |               | Date Time | Technician Name | Remark | 24-07-2023 12:16:48 | Sonu Kumar | Fees counter all ready camera installed and not lift available | 03-06-2023 11:12:11 | Sonu Kumar | principal madam and 1 pc online done |   |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                         |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| 24-07-2023 12:16:48                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                       | Fees counter all ready camera installed and not lift available |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |
| 03-06-2023 11:12:11                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                       | principal madam and 1 pc online done                           |                            |            |               |           |                 |        |                     |            |                                                                |                     |            |                                      |   |                     |            |     |  |   |                     |            |     |  |   |