




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9710																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	0235034308																			
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																
Ticket Type :	Complain	Date & Time :	03-10-2023 03:26:51																	
Vendor Details :																				
Company Name/Client Name :	Ventura Alloy Kandivali Site	Customer's Mobile :	0235034308	Name :	Ghanshayam Tower															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Time And Attendance																			
Complain :	biometric device data not able to download																			
Technician Comment :	Online support from office Biometric device connect in wifi network and data download from device																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Online support from office Biometric device connect in wifi network and data download from device																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-10-2023 03:29:49</td><td>MayurYadav</td><td>Completed</td><td>Online support from office Biometric device connect in wifi network and data download from device</td><td></td></tr><tr><td>03-10-2023 03:26:58</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-10-2023 03:29:49	MayurYadav	Completed	Online support from office Biometric device connect in wifi network and data download from device		03-10-2023 03:26:58	MayurYadav	New		-
Date Time	Technician Name	Status	Remark	Sign																
03-10-2023 03:29:49	MayurYadav	Completed	Online support from office Biometric device connect in wifi network and data download from device																	
03-10-2023 03:26:58	MayurYadav	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-10-2023 12:42:55</td><td>Atique Salmani</td><td>Cctv/ fire alarm/ access control/epbx ppm done</td></tr><tr><td>07-10-2023 01:57:27</td><td>Ravi Rajbhar</td><td>nvr side poe switch hang then restart poe switch and ok working done all camera ok working 8n office</td></tr></tbody></table>					Date Time	Technician Name	Remark	11-10-2023 12:42:55	Atique Salmani	Cctv/ fire alarm/ access control/epbx ppm done	07-10-2023 01:57:27	Ravi Rajbhar	nvr side poe switch hang then restart poe switch and ok working done all camera ok working 8n office						
Date Time	Technician Name	Remark																		
11-10-2023 12:42:55	Atique Salmani	Cctv/ fire alarm/ access control/epbx ppm done																		
07-10-2023 01:57:27	Ravi Rajbhar	nvr side poe switch hang then restart poe switch and ok working done all camera ok working 8n office																		