










Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9411																																																		
Priority :	Low																																																	
Created By :	Admin - Apurva Vajaria																																																	
Complaint Mob. No. :	0235034308																																																	
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																																														
Ticket Type :	Complain	Date & Time :	04-09-2023 03:08:02																																															
Vendor Details :																																																		
Company Name/Client Name :	Ventura Alloy Kandivali Site	Customer's Mobile :	0235034308	Name :	Ghanshayam Tower																																													
Address :																																																		
Mumbai , , , , Maharashtra																																																		
AMC Details :																																																		
Expiry Date :	01-01-1970 05:30:00		Type :																																															
Product Name :	CCTV																																																	
Complain :	DVR beep sound issue - anuja Madam - 7977097656																																																	
Technician Comment :	repair nvr return with install and ok working done recoding going on in nvr 6 tb hdd normal stats recoding check but nvr Under observation																																																	
Complain Operator :	Desktop - Apurva Vajaria																																																	
Remark :	repair nvr return with install and ok working done recoding going on in nvr 6 tb hdd normal stats recoding check but nvr Under observation																																																	
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-09-2023 10:46:37</td><td>Ravi Rajbhar</td><td>Completed</td><td>repair nvr return with install and ok working done recoding going on in nvr 6 tb hdd normal stats recoding check but nvr Under observation</td><td></td></tr><tr><td>08-09-2023 10:40:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>06-09-2023 10:39:29</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>06-09-2023 10:39:15</td><td>Ravi Rajbhar</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>05-09-2023 01:43:24</td><td>Ravi Rajbhar</td><td>Completed</td><td>NVR me Hdd detect nhi ho rha hai. Usko repairing ke liye office leke jarha hu. NVR, HDD, power supply.</td><td></td></tr><tr><td>05-09-2023 11:51:00</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-09-2023 06:27:34</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Beep sound issue not resolved because hdd and power supply issue. New power supply insatll.</td><td></td></tr><tr><td>04-09-2023 04:51:19</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-09-2023 10:46:37	Ravi Rajbhar	Completed	repair nvr return with install and ok working done recoding going on in nvr 6 tb hdd normal stats recoding check but nvr Under observation		08-09-2023 10:40:21	Ravi Rajbhar	New		-	06-09-2023 10:39:29	Ravi Rajbhar	New		-	06-09-2023 10:39:15	Ravi Rajbhar	Work Pending		-	05-09-2023 01:43:24	Ravi Rajbhar	Completed	NVR me Hdd detect nhi ho rha hai. Usko repairing ke liye office leke jarha hu. NVR, HDD, power supply.		05-09-2023 11:51:00	Ravi Rajbhar	New		-	04-09-2023 06:27:34	Ravi Rajbhar	Work Pending	Beep sound issue not resolved because hdd and power supply issue. New power supply insatll.		04-09-2023 04:51:19	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	09-09-2023 01:15:17	Sonu Kumar	6tb hard disk install all working ok
	02-09-2023 10:46:59	Atique Salmani	Biometric machine was ip didnt show so re enter ip 192.168.1.114 also check ping And data download log chek working ok. And also NVR beep sound issue recording was off from 7 am so chekk hdd issue normal after restart NVR .