Vallabh Enterprises

Service Status Details :	VE9382				
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	0235034308				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	02-09-2023 10:46:59		
Vendor Details :					
Company Name/Client Name :	Ventura Alloy Kandivali Site	Customer's Mobile :	0235034308	Name :	Ghanshayam Tower
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	Biometric some attendance issue				
Technician Comment :	Biomatric machine was ip didint show so re enter ip 192.168.1.114 also check ping And data download log chek working ok. And also NVR beep sound issue recording was off from 7 am so chekk hdd issue normal after restart NVR .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Biomatric machine was ip didint show so re enter ip 192.168.1.114 also check ping And data download log chek working ok. And also NVR beep sound issue recording was off from 7 am so chekk hdd issue normal after restart NVR .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	02-09-2023 03:00:27	Atique Salmani	Completed	Biomatric machine was ip didint show so re enter ip 192.168.1.114 also check ping And data download log chek working ok. And also NVR beep sound issue recording was off from 7 am so chekk hdd issue normal after restart NVR .	*ABhwar*
	02-09-2023 01:25:53	Atique Salmani	New		-
	02-09-2023 10:47:17	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	09-09-2023 01:15:17	Sonu Kumar	6tb hard disk install all working ok
	04-09-2023 03:08:02	Ravi Rajbhar	repair nvr return with install and ok working done recoding going on in nvr 6 tb hdd normal stats recoding check but nvr Under observation