




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE860 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------------|---|--------------------------|--|---|------------------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 0235034308 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 06-01-2020 11:11:46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Ventura Alloy Kandivali Site | Customer's Mobile : | 0235034308 | Name : | Ghanshayam Tower | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Access | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | punching is done in device but not able to view in monitor | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | biometric issue device disconnected reply not coming some network issue dhcp enabled and disabled. and working ok also give report of decembr month. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | biometric issue device disconnected reply not coming some network issue dhcp enabled and disabled. and working ok also give report of decembr month. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-01-2020 02:54:11</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-01-2020 02:54:06</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-01-2020 12:48:09</td><td>Atique Salmani</td><td>Completed</td><td>biometric issue device disconnected reply not coming some network issue dhcp enabled and disabled. and working ok also give report of decembr month.</td><td></td></tr><tr><td>06-01-2020 11:11:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-01-2020 11:11:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-01-2020 11:11:47</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 06-01-2020 02:54:11 | Atique Salmani | Completed | | - | 06-01-2020 02:54:06 | Atique Salmani | New | | - | 06-01-2020 12:48:09 | Atique Salmani | Completed | biometric issue device disconnected reply not coming some network issue dhcp enabled and disabled. and working ok also give report of decembr month. |  | 06-01-2020 11:11:58 | Atique Salmani | New | | - | 06-01-2020 11:11:52 | Atique Salmani | New | | - | 06-01-2020 11:11:47 | Atique Salmani | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06-01-2020 02:54:11 | Atique Salmani | Completed | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06-01-2020 02:54:06 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06-01-2020 12:48:09 | Atique Salmani | Completed | biometric issue device disconnected reply not coming some network issue dhcp enabled and disabled. and working ok also give report of decembr month. |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06-01-2020 11:11:58 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06-01-2020 11:11:52 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06-01-2020 11:11:47 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | | | |
|-----------------------------------|---------------------|-----------------|--|
| | Date Time | Technician Name | Remark |
| | 24-07-2023 11:54:28 | Ravi Rajbhar | ppm done of cctv system , fire panal , epbax systam and access all ok working done and TA softwere check network issue client side |
| | 22-07-2023 10:23:12 | Atique Salmani | Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formated hdd after permission Deepika ma and keep on under observation. |