Vallabh Enterprises

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Service Status Details : VE8514 Low **Priority** : **Created By :** Admin - Apurva Vajaria Complaint 0235034308 Mob. No. : Technician Munna Gupta **Technician Mobile** 8080922982 Name : Complain Date & Time : 07-06-2023 02:04:03 **Ticket Type : Vendor Details :** Ventura Allov Customer's 0235034308 Ghanshayam Tower Company Name : Name/Client Kandivali Site Mobile : Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: ashish sir mobile online need to do New stetic ip 115.242.232.226 ipv4 -192.168.1.150 HTTP-81 RTSP-554 Server port-8000 **Technician** HTTPS-443 user name -admin password -abcd@123 cctv system working properly. Please **Comment** : maintain the passwords at your end too, as it becomes difficult when different technicians visit for the same. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : New stetic ip 115.242.232.226 ipv4 -192.168.1.150 HTTP-81 RTSP-554 Server port-8000 HTTPS-443 user name -admin password -abcd@123 cctv system working properly. Please maintain the passwords at your end too, as it becomes difficult when different technicians visit for the same. **Status History :** Technician **Date Time** Status Sign Remark Name New stetic ip 115.242.232.226 ipv4 07-06-2023 Munna Gupta Completed 04:11:31 -192.168.1.150 HTTP-81 RTSP-554 Server port-8000 HTTPS-443 user name -admin password -abcd@123 cctv system working properly. Please maintain the passwords at your end too, as it becomes difficult when different technicians visit for the same. 07-06-2023 Munna Gupta New 02:04:18

Previous Complain History :	Date Time	Technician Name	Remark
	24-07-2023 11:54:28	Ravi Rajbhar	ppm done of cctv system , fire panal , epbax systam and access all ok working done and TA softwere check network issue client side
	22-07-2023 10:23:12	Atique Salmani	Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formated hdd after permission Deepika ma and keep on under observation.