## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| E: vanabiisecure@ya.              |  |                        |  |   |  |  |
|-----------------------------------|--|------------------------|--|---|--|--|
| Service Status De                 | tails: VE8140  |                        |  |   |  |  |
| Priority:                         | Low  |                        |  |   |  |  |
| Created By:                       | Admin - Apurva Vajaria   |                        |  |   |  |  |
| Complaint Mob.<br>No. :           | 0235034308   |                        |  |   |  |  |
| Technician<br>Name :              | Mayur Yadav  |                        | Technician Mo  | <b>bile</b> 8411951301  |  |  |
| Ticket Type :                     | Complain D   | Oate & Time :          | 18-04-2023 10:50:49  |   |  |  |
| Vendor Details :                  |  |                        |  |   | •  |  |
| Company<br>Name/Client<br>Name :  |  | 'ustomer's<br>Iobile : | 0235034308   | Name :  | Ghanshayam Tow   |  |
| Address:                          | -  | -                      |  |   | -  |  |
| Mumbai , , , , Ma                 | harashtra  |                        |  |   |  |  |
| AMC Details :                     |  |                        |  |   |  |  |
| Expiry Date :                     | 01-01-1970 05:30:0   | 0                      | Type:  | ype:  |  |  |
| <b>Product Name:</b>              | CCTV   |                        |  |   |  |  |
| Complain:                         | Wifi connection has changed configuration need to do   |                        |  |   |  |  |
| Technician<br>Comment :           | Jio router port forwarding settings to be done by jio engineer for office NVR ip 192.168.1.150 port 8000 and 81 Bhivandi camera online in mobile |                        |  |   |  |  |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                        |  |   |  |  |
| Remark:                           | Jio router port forwa<br>port 8000 and 81 Bh   |                        |  | gineer for office NVI   | R ip 192.168.1.150   |  |
| Status History :                  | Date Time  | Technician Name        | Status   | Remark  | Sign   |  |
|                                   | 19-04-2023 01:46:38  | MayurYadav             | Work<br>Pending  | settings to be done by<br>engineer for office NV<br>192.168.1.150 port 80 | router port forwarding tings to be done by jio pineer for office NVR ip 2.168.1.150 port 8000 and Bhivandi camera online in bile |  |
|                                   | 19-04-2023 11:02:38  | MayurYadav             | New  |   | -  |  |
|                                   | 18-04-2023 02:52:35  | MayurYadav             | New  |   | -  |  |
|                                   | 18-04-2023 10:50:59  | MayurYadav             | New  |   | -  |  |
| Previous<br>Complain<br>History : | Date Time  | Technician Name        | Remark   |   |  |  |
|                                   | 24-07-2023 11:54:28  | Ravi Rajbhar           | ppm done of cctv system , fire panal , epbax systam and access all ok working done and TA softwere check network issue client side   |   |  |  |
|                                   | 22-07-2023 10:23:12  | Atique Salmani         | Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formated hdd after permission Deepika ma and keep on under observation. |   |  |  |