

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7273																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	0235034308																								
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																					
Ticket Type :	Complain	Date & Time :	04-01-2023 02:53:21																						
Vendor Details :																									
Company Name/Client Name :	Ventura Alloy Kandivali Site	Customer's Mobile :	0235034308	Name :	Ghanshayam Tower																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	Biometric device unable to connect																								
Technician Comment :	Divice online issue pending bcz software biomax or divice essl																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Divice online issue pending bcz software biomax or divice essl																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-01-2023 10:37:05</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2023 06:36:54</td><td>Prashant Nikalje</td><td>Work Pending</td><td>Divice online issue pending bcz software biomax or divice essl</td><td></td></tr><tr><td>04-01-2023 02:53:48</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-01-2023 10:37:05	Prashant Nikalje	New		-	04-01-2023 06:36:54	Prashant Nikalje	Work Pending	Divice online issue pending bcz software biomax or divice essl		04-01-2023 02:53:48	Prashant Nikalje	New		-
Date Time	Technician Name	Status	Remark	Sign																					
05-01-2023 10:37:05	Prashant Nikalje	New		-																					
04-01-2023 06:36:54	Prashant Nikalje	Work Pending	Divice online issue pending bcz software biomax or divice essl																						
04-01-2023 02:53:48	Prashant Nikalje	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 11:54:28</td><td>Ravi Rajbhar</td><td>ppm done of cctv system , fire panal , epbax system and access all ok working done and TA software check network issue client side</td></tr><tr><td>22-07-2023 10:23:12</td><td>Atique Salmani</td><td>Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formatted hdd after permission Deepika ma and keep on under observation.</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-07-2023 11:54:28	Ravi Rajbhar	ppm done of cctv system , fire panal , epbax system and access all ok working done and TA software check network issue client side	22-07-2023 10:23:12	Atique Salmani	Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formatted hdd after permission Deepika ma and keep on under observation.											
Date Time	Technician Name	Remark																							
24-07-2023 11:54:28	Ravi Rajbhar	ppm done of cctv system , fire panal , epbax system and access all ok working done and TA software check network issue client side																							
22-07-2023 10:23:12	Atique Salmani	Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formatted hdd after permission Deepika ma and keep on under observation.																							