







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE3226 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|---|------------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|----------------|---|---|---------------------|------------|-------------|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 0235034308 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Mayur Yadav | | Technician Mobile : | 8411951301 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 11-06-2021 01:59:03 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Ventura Alloy Kandivali Site | Customer's Mobile : | 0235034308 | Name : | Ghanshayam Tower | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Time And Attendance | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | need to do changes in software | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | changes in software done one pir line add in intercom extension | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | changes in software done one pir line add in intercom extension | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-06-2021 06:30:57</td><td>MayurYadav</td><td>Completed</td><td>changes in software done one pir line add in intercom extension</td><td></td></tr><tr><td>11-06-2021 06:28:01</td><td>MayurYadav</td><td>In Progress</td><td>attendance condition explain by client enter in software pending</td><td></td></tr><tr><td>11-06-2021 01:59:31</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>11-06-2021 01:59:03</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 18-06-2021 06:30:57 | MayurYadav | Completed | changes in software done one pir line add in intercom extension |  | 11-06-2021 06:28:01 | MayurYadav | In Progress | attendance condition explain by client enter in software pending |  | 11-06-2021 01:59:31 | MayurYadav | New | | - | 11-06-2021 01:59:03 | MayurYadav | New | | - |
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| 11-06-2021 01:59:31 | MayurYadav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11-06-2021 01:59:03 | MayurYadav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 11:54:28</td><td>Ravi Rajbhar</td><td>ppm done of cctv system , fire panal , epbax system and access all ok working done and TA software check network issue client side</td></tr><tr><td>22-07-2023 10:23:12</td><td>Atique Salmani</td><td>Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formatted hdd after permission Deepika ma and keep on under observation.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 24-07-2023 11:54:28 | Ravi Rajbhar | ppm done of cctv system , fire panal , epbax system and access all ok working done and TA software check network issue client side | 22-07-2023 10:23:12 | Atique Salmani | Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formatted hdd after permission Deepika ma and keep on under observation. | | | | | | | | | | | | | | | | |
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