

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3159</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-------------|---------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 0235034308                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                          | <b>Technician Mobile :</b>      | 8411951301                                                                            |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                                                                 | 31-05-2021 11:40:09             |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Ventura Alloy Kandivali Site                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Customer's Mobile :</b>                                                                                                                                                               | 0235034308                      | <b>Name :</b>                                                                         | Ghanshayam Tower |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                          | <b>Type :</b>                   |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | check pRI card                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | extension programming done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | extension programming done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                          |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-06-2021 06:26:38</td><td>MayurYadav</td><td>Completed</td><td>extension programming done</td><td></td></tr><tr><td>11-06-2021 01:58:31</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>31-05-2021 02:33:25</td><td>MayurYadav</td><td>Client Side</td><td>jio sip line issue not resolve.</td><td></td></tr><tr><td>31-05-2021 11:40:30</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>31-05-2021 11:40:09</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                          |                                 |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign         | 11-06-2021 06:26:38                                                                                                                | MayurYadav          | Completed      | extension programming done                                                                                                                                                               |  | 11-06-2021 01:58:31 | MayurYadav | New |  | - | 31-05-2021 02:33:25 | MayurYadav | Client Side | jio sip line issue not resolve. |  | 31-05-2021 11:40:30 | MayurYadav | New |  | - | 31-05-2021 11:40:09 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                                                                   | Remark                          | Sign                                                                                  |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 11-06-2021 06:26:38                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                                                                                                | extension programming done      |  |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 11-06-2021 01:58:31                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                                                      |                                 | -                                                                                     |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 31-05-2021 02:33:25                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Client Side                                                                                                                                                                              | jio sip line issue not resolve. |  |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 31-05-2021 11:40:30                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                                                      |                                 | -                                                                                     |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 31-05-2021 11:40:09                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                                                      |                                 | -                                                                                     |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 11:54:28</td><td>Ravi Rajbhar</td><td>ppm done of cctv system , fire panal , epbax systam and access all ok working done and TA software check network issue client side</td></tr><tr><td>22-07-2023 10:23:12</td><td>Atique Salmani</td><td>Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formated hdd after permission Deepika ma and keep on under observation.</td></tr></tbody></table>                                                                                                                                                                                                                                                             |                                                                                                                                                                                          |                                 |                                                                                       |                  | Date Time | Technician Name | Remark | 24-07-2023 11:54:28 | Ravi Rajbhar | ppm done of cctv system , fire panal , epbax systam and access all ok working done and TA software check network issue client side | 22-07-2023 10:23:12 | Atique Salmani | Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formated hdd after permission Deepika ma and keep on under observation. |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                                                                   |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 24-07-2023 11:54:28                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | ppm done of cctv system , fire panal , epbax systam and access all ok working done and TA software check network issue client side                                                       |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 22-07-2023 10:23:12                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Check recording total 15 days but 1 to 20 not record from 21 to 22 available only keep hdd on overwrite and also formated hdd after permission Deepika ma and keep on under observation. |                                 |                                                                                       |                  |           |                 |        |                     |              |                                                                                                                                    |                     |                |                                                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |             |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |

