## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	ails: VE2403							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	8169148587							
Technician Name	Rishi Desai		Technician Mo	<b>bbile</b> 836923407		:		
Ticket Type :	Complain D	Oate & Time :	09-12-2020 02:1	14:12				
Vendor Details :	-							
Company Name/Client Name :		Customer's Mobile :	8169148587		Name:	: Ghanshayam Tower		
Address:								
Mumbai,,,,Maharashtra								
AMC Details :								
Expiry Date :	01-01-1970 05:30:00		Гуре :					
<b>Product Name:</b>	CCTV							
Complain:	cannot view on mobile usb mouse not working							
Technician Comment :	Online configuration done in Ashish sir's mobile, Changed usb extender but mouse is not working cable issue							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Online configuration done in Ashish sir's mobile, Changed usb extender but mouse is not working cable issue							
<b>Status History:</b>	Date Time	Technician Name	Status	Remark  Online configuration done in Ashish sir's mobile, Changed usb extender but mouse is not working cable issue		Sign		
	10-12-2020 03:19:39	RishiDesai	Completed					
	10-12-2020 03:17:14	RishiDesai	New				-	
	09-12-2020 06:23:28	_	Work Pending				-	
	09-12-2020 02:14:26		New				-	
	09-12-2020 02:14:13	RishiDesai	New				-	
Previous Complain	Date Time	Technician Name		Remark				
History :	14-12-2020 10:23:08	MayurYadav	lock alingnment	lock alingnment done working ok				
	30-11-2020 02:19:57	RishiDesai		HDD of 6TB Inited, Directors cabin recording manually off, Usb extender has issue so boss is not able to control the mouse.				