







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2127																																								
Priority :	High																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	8169148587																																							
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																																				
Ticket Type :	Complain	Date & Time :	28-10-2020 11:49:42																																					
Vendor Details :																																								
Company Name/Client Name :	Mr. Ashish	Customer's Mobile :	8169148587	Name :	Ghanshayam Tower																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	Access																																							
Complain :	door lock issue																																							
Technician Comment :	bolt lock installation done working ok.																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	bolt lock installation done working ok.																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-11-2020 05:45:52</td><td>MayurYadav</td><td>Completed</td><td>bolt lock installation done working ok.</td><td></td></tr><tr><td>04-11-2020 05:04:01</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>28-10-2020 02:27:00</td><td>MayurYadav</td><td>Work Pending</td><td>Two Bolt Lock issue, one lock alignment done and it is working ok. second lock have issue in magnet as it is not closing with door , so taking the same to office.</td><td></td></tr><tr><td>28-10-2020 12:29:58</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>28-10-2020 11:50:05</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>28-10-2020 11:49:43</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-11-2020 05:45:52	MayurYadav	Completed	bolt lock installation done working ok.		04-11-2020 05:04:01	MayurYadav	New		-	28-10-2020 02:27:00	MayurYadav	Work Pending	Two Bolt Lock issue, one lock alignment done and it is working ok. second lock have issue in magnet as it is not closing with door , so taking the same to office.		28-10-2020 12:29:58	MayurYadav	New		-	28-10-2020 11:50:05	MayurYadav	New		-	28-10-2020 11:49:43	MayurYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	06-10-2020 11:50:03	Parshva Shah	added device in software logs downloaded and settings done
	19-08-2020 01:49:19	YashDoshi	data downloading started wifi was changed so was unable to connect the device now working fine also gave monthly report of july chintan bhai