## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE15004								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	0235034308							
Technician Name	Ravi Rajbhar		Technic Mobile			8080922965	,	
Ticket Type:	Complain Date & Time :		14-06-2	14-06-2025 11:00:38				
Vendor Details :								
Company Name/Client Name :	Ventura Alloy Kandivali 12th Floor Office	Customer's Mobile :	023503	0235034308		Name :	Ghanshayam Tower	
Address:								
Mumbai , , , , Maharashtra								
AMC Details:								
Expiry Date :	01-01-1970 05:30	Type:	Гуре :					
<b>Product Name:</b>	Access							
Complain :	1)12th floor extension 101/125 not working 2)Anuja madam PC attendance data download but data not show and 3-4 finger need to add 12th floor							
Technician Comment :	Biometric attendance software and epbax system issue resolved and ok working done							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Biometric attendance software and epbax system issue resolved and ok working done							
<b>Status History:</b>	Date Time	Technician Na	ne St	tatus		Remark		Sign
	14-06-2025 12:39:4	41 Ravi Rajbhar	Con	npleted	softv issue	netric attendance vare and epbax s e resolved and ok king done	system	Viray
	14-06-2025 11:00:4	43 Ravi Rajbhar	Nev	V				-
Previous Complain History	Date Time Technician Name Remark							
	25-06-2025 01:47:4	45 Ravi Rajbhar		One extension no. 106 line ok instrument 4 pin connector missing client side need to change then issue resolve				
	04-06-2025 01:46:0	01 Ravi Rajbhar	One lin done	One line extension no. 101 . issue resolved and ok working done				