

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14268</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 0235034308                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Technician Mobile :</b>                                                                                                                                                | 8080922985                                                                                          |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                                                  | 12-03-2025 11:15:54                                                                                 |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | Ventura Alloy Kandivali Site                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Customer's Mobile :</b>                                                                                                                                                | 0235034308                                                                                          | <b>Name :</b>                                                                         | Ghanshayam Tower |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                           | <b>Type :</b>                                                                                       |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | 12th floor camera offline in vijay sir pc                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | 12th floor nvr off reon nvr and issue resoved and 12th floor nvr hdd formet Aprval by deepika madam                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | 12th floor nvr off reon nvr and issue resoved and 12th floor nvr hdd formet Aprval by deepika madam                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-03-2025 11:51:23</td><td>Siddhesh Chavan</td><td>Completed</td><td>12th floor nvr off reon nvr and issue resoved and 12th floor nvr hdd formet Aprval by deepika madam</td><td></td></tr><tr><td>12-03-2025 11:16:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign            | 12-03-2025 11:51:23                                                                                                                                                       | Siddhesh Chavan     | Completed       | 12th floor nvr off reon nvr and issue resoved and 12th floor nvr hdd formet Aprval by deepika madam |  | 12-03-2025 11:16:16 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                                                    | Remark                                                                                              | Sign                                                                                  |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| 12-03-2025 11:51:23                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                                                 | 12th floor nvr off reon nvr and issue resoved and 12th floor nvr hdd formet Aprval by deepika madam |  |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| 12-03-2025 11:16:16                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                       |                                                                                                     | -                                                                                     |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-04-2025 11:19:14</td><td>Siddhesh Chavan</td><td>9 th floor survey done 9 ip dome camera 2 poe switch Old nvr 8 port blank 18 phones require and 13 th floor 2 camera no link issue resolved bhivandi camera issue resoved</td></tr><tr><td>18-04-2025 11:11:33</td><td>Siddhesh Chavan</td><td></td></tr></tbody></table>                                                                                             |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  | Date Time | Technician Name | Remark | 23-04-2025 11:19:14 | Siddhesh Chavan | 9 th floor survey done 9 ip dome camera 2 poe switch Old nvr 8 port blank 18 phones require and 13 th floor 2 camera no link issue resolved bhivandi camera issue resoved | 18-04-2025 11:11:33 | Siddhesh Chavan |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                                                    |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| 23-04-2025 11:19:14                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 9 th floor survey done 9 ip dome camera 2 poe switch Old nvr 8 port blank 18 phones require and 13 th floor 2 camera no link issue resolved bhivandi camera issue resoved |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |
| 18-04-2025 11:11:33                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                                           |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |