







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14236																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	0235034308																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	07-03-2025 12:03:44																						
Vendor Details :																									
Company Name/Client Name :	Ventura Alloy Kandivali Site	Customer's Mobile :	0235034308	Name :	Ghanshayam Tower																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	biometric device unable to connect																								
Technician Comment :	Biometric attendance software issue resolved and ok working done with data download and given to client And 1309 floor cmaera online done a																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Biometric attendance software issue resolved and ok working done with data download and given to client And 1309 floor cmaera online done a																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-03-2025 02:29:55</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance software issue resolved and ok working done with data download and given to client And 1309 floor cmaera online done a</td><td></td></tr><tr><td>07-03-2025 02:29:54</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance software issue resolved and ok working done with data download and given to client And 1309 floor cmaera online done a</td><td></td></tr><tr><td>07-03-2025 12:04:01</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-03-2025 02:29:55	Ravi Rajbhar	Completed	Biometric attendance software issue resolved and ok working done with data download and given to client And 1309 floor cmaera online done a		07-03-2025 02:29:54	Ravi Rajbhar	Completed	Biometric attendance software issue resolved and ok working done with data download and given to client And 1309 floor cmaera online done a		07-03-2025 12:04:01	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-04-2025 11:19:14</td><td>Siddhesh Chavan</td><td>9 th floor survey done 9 ip dome camera 2 poe switch Old nvr 8 port blank 18 phones require and 13 th floor 2 camera no link issue resolved bhivandi camera issue resoved</td></tr><tr><td>18-04-2025 11:11:33</td><td>Siddhesh Chavan</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	23-04-2025 11:19:14	Siddhesh Chavan	9 th floor survey done 9 ip dome camera 2 poe switch Old nvr 8 port blank 18 phones require and 13 th floor 2 camera no link issue resolved bhivandi camera issue resoved	18-04-2025 11:11:33	Siddhesh Chavan												
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