

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13216</b> |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|----------------------------|---------------|------------------|-----------|-----------------|--------|---------------------|-----------------|-------------------------------------------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 0235034308                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                   | <b>Technician Mobile :</b> | 8080922984    |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                                          | 08-11-2024 11:08:42        |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>       | Ventura Alloy Kandivali Site                                                                                                                                                                                                                                                                                                                                                                                         | <b>Customer's Mobile :</b>                                                                                        | 0235034308                 | <b>Name :</b> | Ghanshayam Tower |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                   | <b>Type :</b>              |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Complain :</b>                       | all cameras off issue                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Remark :</b>                         | 8 +2 poe swich installation done old hand over to Vijay sir h.r bhiwandi 3 cameras offline need to chek physically and office all done                                                                                                                                                                                                                                                                               |                                                                                                                   |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-11-2024 12:57:52</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>11-11-2024 10:18:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                              |                                                                                                                   |                            |               |                  | Date Time | Technician Name | Status | Remark              | Sign            | 11-11-2024 12:57:52                       | Atique Salmani      | Completed      |                                                                                                                   | - | 11-11-2024 10:18:46 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                            | Remark                     | Sign          |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| 11-11-2024 12:57:52                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                         |                            | -             |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| 11-11-2024 10:18:46                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                               |                            | -             |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-11-2024 10:16:54</td><td>Siddhesh Chavan</td><td>One intrcom line recontion and working ok</td></tr><tr><td>22-10-2024 04:12:41</td><td>Atique Salmani</td><td>Now working ok after restart all system of bhiwandi but some time it's off all so need to visit bhiwandi godown .</td></tr></tbody></table> |                                                                                                                   |                            |               |                  | Date Time | Technician Name | Remark | 06-11-2024 10:16:54 | Siddhesh Chavan | One intrcom line recontion and working ok | 22-10-2024 04:12:41 | Atique Salmani | Now working ok after restart all system of bhiwandi but some time it's off all so need to visit bhiwandi godown . |   |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                            |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| 06-11-2024 10:16:54                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                      | One intrcom line recontion and working ok                                                                         |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |
| 22-10-2024 04:12:41                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                       | Now working ok after restart all system of bhiwandi but some time it's off all so need to visit bhiwandi godown . |                            |               |                  |           |                 |        |                     |                 |                                           |                     |                |                                                                                                                   |   |                     |                |     |  |   |