

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12620</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 0235034308                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                         | <b>Technician Mobile :</b>                                         | 8080922985                                                                            |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                                | 02-09-2024 01:59:28                                                |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | Ventura Alloy Kandivali Site                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>                                                                                              | 0235034308                                                         | <b>Name :</b>                                                                         | Ghanshayam Tower |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                         | <b>Type :</b>                                                      |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | biometric software in vijay sir pc need to download                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Biomtric software setting done and data download done vijay sir pc                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | Biomtric software setting done and data download done vijay sir pc                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-09-2024 04:45:13</td><td>Siddhesh Chavan</td><td>Completed</td><td>Biomtric software setting done and data download done vijay sir pc</td><td></td></tr><tr><td>03-09-2024 11:47:43</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                         |                                                                    |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign           | 03-09-2024 04:45:13                                                                                                     | Siddhesh Chavan     | Completed       | Biomtric software setting done and data download done vijay sir pc |  | 03-09-2024 11:47:43 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                                                  | Remark                                                             | Sign                                                                                  |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| 03-09-2024 04:45:13                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                                               | Biomtric software setting done and data download done vijay sir pc |  |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| 03-09-2024 11:47:43                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                     |                                                                    | -                                                                                     |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-09-2024 01:47:15</td><td>Atique Salmani</td><td>1201 all admin clear only Ashish sir is admin And one employee re add finger mr. Krishna And also changed our password.</td></tr><tr><td>02-09-2024 01:56:34</td><td>Siddhesh Chavan</td><td>Camera working ok</td></tr></tbody></table>                                                                                              |                                                                                                                         |                                                                    |                                                                                       |                  | Date Time | Technician Name | Remark | 12-09-2024 01:47:15 | Atique Salmani | 1201 all admin clear only Ashish sir is admin And one employee re add finger mr. Krishna And also changed our password. | 02-09-2024 01:56:34 | Siddhesh Chavan | Camera working ok                                                  |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                                                  |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| 12-09-2024 01:47:15                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1201 all admin clear only Ashish sir is admin And one employee re add finger mr. Krishna And also changed our password. |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |
| 02-09-2024 01:56:34                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Camera working ok                                                                                                       |                                                                    |                                                                                       |                  |           |                 |        |                     |                |                                                                                                                         |                     |                 |                                                                    |                                                                                       |                     |                 |     |  |   |