

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11910 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------|------------|------------------|-----------|-----------------|--------|---------------------|------------|------------------------------------------------------------------------------------|---------------------|-----------------|----------------------------------------------------------------------|---|---------------------|-----------------|-----------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Complaint Mob. No. :             | 0235034308                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Technician Name :                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    | Technician Mobile : | 8080922985 |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Date & Time :                                                                      | 15-06-2024 01:48:44 |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :       | Ventura Alloy Kandivali Site                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                | 0235034308          | Name :     | Ghanshayam Tower |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    | Type :              |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Product Name :                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Complain :                       | godown cameras not able to see in kandivali ofc                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Technician Comment :             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Remark :                         | Siddhesh visited and check godown cameras working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                    |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-07-2024 01:46:42</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>01-07-2024 01:46:33</td><td>Siddhesh Chavan</td><td>Cancelled</td><td></td><td>-</td></tr><tr><td>19-06-2024 05:29:05</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>18-06-2024 10:36:32</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                    |                     |            |                  | Date Time | Technician Name | Status | Remark              | Sign       | 01-07-2024 01:46:42                                                                | Siddhesh Chavan     | Completed       |                                                                      | - | 01-07-2024 01:46:33 | Siddhesh Chavan | Cancelled |  | - | 19-06-2024 05:29:05 | Siddhesh Chavan | New |  | - | 18-06-2024 10:36:32 | Siddhesh Chavan | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                             | Remark              | Sign       |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-07-2024 01:46:42              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                          |                     | -          |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-07-2024 01:46:33              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Cancelled                                                                          |                     | -          |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 19-06-2024 05:29:05              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                |                     | -          |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 18-06-2024 10:36:32              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                |                     | -          |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-06-2024 12:20:32</td><td>MayurYadav</td><td>Bhivandi camera off 10 nos Bhivandi camera nvr in kandivali office HDMI port issue</td></tr><tr><td>11-06-2024 02:49:27</td><td>Siddhesh Chavan</td><td>godown side poe switch off reon poe switch and all canera working ok</td></tr></tbody></table>                                                                                                                            |                                                                                    |                     |            |                  | Date Time | Technician Name | Remark | 20-06-2024 12:20:32 | MayurYadav | Bhivandi camera off 10 nos Bhivandi camera nvr in kandivali office HDMI port issue | 11-06-2024 02:49:27 | Siddhesh Chavan | godown side poe switch off reon poe switch and all canera working ok |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                             |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-06-2024 12:20:32              | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Bhivandi camera off 10 nos Bhivandi camera nvr in kandivali office HDMI port issue |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-06-2024 02:49:27              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | godown side poe switch off reon poe switch and all canera working ok               |                     |            |                  |           |                 |        |                     |            |                                                                                    |                     |                 |                                                                      |   |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |