## Vallabh Enterprises

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Service Status Details : VE11750 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 0235034308 **No. :** Technician Ravi Rajbhar **Technician Mobile** 8080922965 Name : : AMC visiting Date & Time : 28-05-2024 03:38:25 **Ticket Type : Vendor Details :** Ventura Alloy Customer's 0235034308 Ghanshayam Company Name : Kandivali Site Name/Client Mobile : Tower Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Ppm CCTV/EPABX / PA / ACCESS AMC PPM TO BE DONE **Complain**: ppm done off cctv system ! fire panal check both zone healthdi and access door check all ok Technician working done and time attendance divice logs download ok confirm Anuja mdm and epbax **Comment** : system all ex.number ok working Complain Desktop - Apurva Vajaria **Operator** : **Remark** : ppm done off cctv system ! fire panal check both zone healthdi and access door check all ok working done and time attendance divice logs download ok confirm Anuja mdm and epbax system all ex.number ok working **Status History :** Technician **Date Time** Status Remark Sign Name 28-05-2024 Ravi Rajbhar Completed ppm done off cctv system ! fire 05:19:33 panal check both zone healthdi and access door check all ok working done and time attendance divice logs download ok confirm Anuja mdm and epbax system all ex.number ok working 28-05-2024 Ravi Rajbhar New 03:38:31

Previous Complain History :	Date Time	Technician Name	Remark
	21-05-2024 04:08:46	Ravi Rajbhar	office cmaera issue resolved and ok working done but godawn cmaera not view in office nvr bcz net issue infrom to client will confirm tomorrow if cameras are working
	29-03-2024 04:54:00	MayurYadav	Store 183 PoE switch overheat and hang after power on/off PoE restart and all camera start working Store 181 Internet fiber cable cut so no internet connection available for NVR 9 camera offline