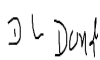



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11261					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	0235034308				
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301	
Ticket Type :	Complain	Date & Time :	29-03-2024 04:54:00		
Vendor Details :					
Company Name/Client Name :	Ventura Alloy Kandivali Site	Customer's Mobile :	0235034308	Name :	Ghanshayam Tower
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	In TV cameras flickering issue				
Technician Comment :	Store 183 PoE switch overheat and hang after power on/off PoE restart and all camera start working Store 181 Internet fiber cable cut so no internet connection available for NVR 9 camera offline				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Store 183 PoE switch overheat and hang after power on/off PoE restart and all camera start working Store 181 Internet fiber cable cut so no internet connection available for NVR 9 camera offline				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	08-04-2024 04:20:59	MayurYadav	Client Side	Store 183 PoE switch overheat and hang after power on/off PoE restart and all camera start working Store 181 Internet fiber cable cut so no internet connection available for NVR 9 camera offline	
	08-04-2024 10:07:24	MayurYadav	New		-
	29-03-2024 05:28:16	MayurYadav	Client Side	tv view working ok and 9 cameras as offline for clint side and office cameras working ok	
	29-03-2024 04:54:46	MayurYadav	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	09-03-2024 10:08:56	Ravi Rajbhar	cctv cmaera ni link issue resolved and ok working done and online also done ashish sir phone and one co line incoming outgoing calls issue resolved
	06-03-2024 10:43:33	MayurYadav	Bhivandi all camera view in office