

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE10758 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|------------------|-----------|-----------------|--------|---------------------|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Complaint Mob. No. :             | 0235034308                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Technician Name :                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                         | Technician Mobile : | 8080922965 |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Date & Time :                                                                                                                                           | 05-02-2024 01:09:17 |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Company Name/Client Name :       | Ventura Alloy Kandivali Site                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                                                                                     | 0235034308          | Name :     | Ghanshayam Tower |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                         | Type :              |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Product Name :                   | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Complain :                       | panasonic intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Technician Comment :             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Remark :                         | one ex.no.change with switch ex.no.101 and 105 with cable puching in system refer ticket no. VE10650                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                         |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-02-2024 12:01:09</td><td>Ravi Rajbhar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-02-2024 10:46:37</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                       |                                                                                                                                                         |                     |            |                  | Date Time | Technician Name | Status | Remark              | Sign           | 10-02-2024 12:01:09                                                                                                                                     | Ravi Rajbhar        | Completed    |                                                                             | - | 06-02-2024 10:46:37 | Ravi Rajbhar | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                                                                  | Remark              | Sign       |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| 10-02-2024 12:01:09              | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                                                               |                     | -          |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| 06-02-2024 10:46:37              | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                                                     |                     | -          |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-02-2024 12:02:39</td><td>Atique Salmani</td><td>Ppm done all system cctv fire access epbax working ok only godown NVR hdmi cable damge so viewing painding need to 3 metr cable changed after approval.</td></tr><tr><td>29-01-2024 11:09:37</td><td>Ravi Rajbhar</td><td>one ex.no.change with switch ex.no.101 and 105 with cable puching in system</td></tr></tbody></table> |                                                                                                                                                         |                     |            |                  | Date Time | Technician Name | Remark | 10-02-2024 12:02:39 | Atique Salmani | Ppm done all system cctv fire access epbax working ok only godown NVR hdmi cable damge so viewing painding need to 3 metr cable changed after approval. | 29-01-2024 11:09:37 | Ravi Rajbhar | one ex.no.change with switch ex.no.101 and 105 with cable puching in system |   |                     |              |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                                                                  |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| 10-02-2024 12:02:39              | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Ppm done all system cctv fire access epbax working ok only godown NVR hdmi cable damge so viewing painding need to 3 metr cable changed after approval. |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |
| 29-01-2024 11:09:37              | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | one ex.no.change with switch ex.no.101 and 105 with cable puching in system                                                                             |                     |            |                  |           |                 |        |                     |                |                                                                                                                                                         |                     |              |                                                                             |   |                     |              |     |  |   |