



Vallabh Enterprises

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Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10648					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	0235034308				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	27-01-2024 12:46:23		
Vendor Details :					
Company Name/Client Name :	Ventura Alloy Kandivali Site	Customer's Mobile :	0235034308	Name :	Ghanshayam Tower
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	many cameras showing no link issue				
Technician Comment :	intercom issue pending reception 100 number and outgoing incoming				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	intercom issue pending reception 100 number and outgoing incoming Gulam bhai visited the site and issue resolved				

Status History :

Date Time	Technician Name	Status	Remark	Sign
22-02-2024 03:40:35	Ravi Rajbhar	Closed		-
21-02-2024 01:14:37	Ravi Rajbhar	Completed		-
30-01-2024 11:34:15	Ravi Rajbhar	Work Pending	intercom issue pending reception 100 number and outgoing incoming	
30-01-2024 10:25:00	Ravi Rajbhar	New		-
29-01-2024 01:59:43	Ravi Rajbhar	New		-
29-01-2024 12:54:38	Ravi Rajbhar	Work Pending	Reception phone not working so we checked cable there is issue in one pair so use another pair but there is some issue in port need to recheck so it's painding and cctv kandiwali office all working only bhiwandi cameras offline becz static IP is expired.ppm also painding.	
29-01-2024 11:05:04	Ravi Rajbhar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
10-02-2024 12:02:39	Atique Salmani	Ppm done all system cctv fire access epbax working ok only godown NVR hdmi cable damge so viewing painding need to 3 metr cable changed after approval.
05-02-2024 01:09:17	Ravi Rajbhar	one ex.no.change with switch ex.no.101 and 105 with cable puching in system refer ticket no. VE10650