




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI232</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-01-2020 09:47:05																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Directorate Of Forensic Science Laboratories	<b>Customer's Mobile :</b>		<b>Name :</b>	Gavit Sir																				
<b>Address :</b>																									
Mumbai , Santacruz East, Mumbai, Maharashtra, India , , 400098 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	Desktop Computer																								
<b>Complain :</b>	demo																								
<b>Technician Comment :</b>	VMS software Re install working ok and user to demo this software how to use.																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	VMS software Re install working ok and user to demo this software how to use.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-01-2020 01:19:37</td><td>Harshal Gujar</td><td>Completed</td><td>VMS software Re install working ok and user to demo this software how to use.</td><td></td></tr><tr><td>21-01-2020 09:48:10</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-01-2020 09:47:06</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-01-2020 01:19:37	Harshal Gujar	Completed	VMS software Re install working ok and user to demo this software how to use.		21-01-2020 09:48:10	Harshal Gujar	New		-	21-01-2020 09:47:06	Harshal Gujar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
21-01-2020 01:19:37	Harshal Gujar	Completed	VMS software Re install working ok and user to demo this software how to use.																						
21-01-2020 09:48:10	Harshal Gujar	New		-																					
21-01-2020 09:47:06	Harshal Gujar	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-01-2020 12:19:58</td><td>Harshal Gujar</td><td>VMS software installed and web camera installation software working OK and user training this software how to use</td></tr><tr><td>06-01-2020 12:37:21</td><td>Harshal Gujar</td><td>software installation pending machine not available</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-01-2020 12:19:58	Harshal Gujar	VMS software installed and web camera installation software working OK and user training this software how to use	06-01-2020 12:37:21	Harshal Gujar	software installation pending machine not available											
Date Time	Technician Name	Remark																							
14-01-2020 12:19:58	Harshal Gujar	VMS software installed and web camera installation software working OK and user training this software how to use																							
06-01-2020 12:37:21	Harshal Gujar	software installation pending machine not available																							