







Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI211																																			
Priority :	Low																																		
Created By :	Admin - Shubham Infotech																																		
Complaint Mob. No. :																																			
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																															
Ticket Type :	New Installation	Date & Time :	14-01-2020 12:19:58																																
Vendor Details :																																			
Company Name/Client Name :	Directorate Of Forensic Science Laboratories	Customer's Mobile :		Name :	Gavit Sir																														
Address :																																			
Mumbai , Santacruz East, Mumbai, Maharashtra, India , , 400098 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	software																																		
Complain :	New software installation and web camera installation																																		
Technician Comment :	VMS software installed and web camera installation software working OK and user training this software how to use																																		
Complain Operator :	Desktop - Shubham Infotech																																		
Remark :	VMS software installed and web camera installation software working OK and user training this software how to use																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-01-2020 05:16:34</td><td>Harshal Gujar</td><td>Completed</td><td>VMS software installed and web camera installation software working OK and user training this software how to use</td><td></td></tr><tr><td>16-01-2020 10:12:09</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-01-2020 11:11:18</td><td>Harshal Gujar</td><td>Client Side</td><td>software installation pending</td><td></td></tr><tr><td>14-01-2020 12:22:21</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-01-2020 12:19:59</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-01-2020 05:16:34	Harshal Gujar	Completed	VMS software installed and web camera installation software working OK and user training this software how to use		16-01-2020 10:12:09	Harshal Gujar	New		-	15-01-2020 11:11:18	Harshal Gujar	Client Side	software installation pending		14-01-2020 12:22:21	Harshal Gujar	New		-	14-01-2020 12:19:59	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-01-2020 12:37:21</td><td>Harshal Gujar</td><td>software installation pending machine not available</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-01-2020 12:37:21	Harshal Gujar	software installation pending machine not available																								
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