

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI190																									
Priority :	High																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	New Installation	Date & Time :	06-01-2020 12:37:21																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Forensic Science Laboratories	Customer's Mobile :		Name :	Gavit Sir																				
Address :																									
Mumbai , Santacruz East, Mumbai, Maharashtra, India , , 400098 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	software																								
Complain :	Web camera and software installation																								
Technician Comment :	software installation pending machine not available																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	software installation pending machine not available																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-01-2020 02:24:54</td><td>Harshal Gujar</td><td>Client Side</td><td>software installation pending machine not available</td><td></td></tr><tr><td>06-01-2020 12:38:10</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>06-01-2020 12:37:22</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-01-2020 02:24:54	Harshal Gujar	Client Side	software installation pending machine not available		06-01-2020 12:38:10	Harshal Gujar	New		-	06-01-2020 12:37:22	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-01-2020 09:47:05</td><td>Harshal Gujar</td><td>VMS software Re install working ok and user to demo this software how to use.</td></tr><tr><td>14-01-2020 12:19:58</td><td>Harshal Gujar</td><td>VMS software installed and web camera installation software working OK and user training this software how to use</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-01-2020 09:47:05	Harshal Gujar	VMS software Re install working ok and user to demo this software how to use.	14-01-2020 12:19:58	Harshal Gujar	VMS software installed and web camera installation software working OK and user training this software how to use											
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