

# Apniamc master1

Regd. Office :  
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E : [guju@apniamc.com](mailto:guju@apniamc.com)

| <b>Service Status Details : MST158</b>                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|--------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-----------|------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                                                                                                              | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                                                                                                            | Admin - vishal1 mehta1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>                                                                                                    | 8108846421                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                                                                                                       | Pankaj Jangir                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          | <b>Technician Mobile :</b> | 1234567890                                                                            |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                                                                                                           | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b> | 11-11-2020 01:21:27        |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :                                                                                                     | GauravEnterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :      | 8108846421                 | Name :                                                                                | Gaurav |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , Anand Mangal Complex, Saibaba Road, Khar, Jawahar Nagar, Khar East, Mumbai, Maharashtra, India , 400051 , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                                                                                                                  | 15-02-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          | Type :                     | Comprehensive                                                                         |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                                                                                                          | Anti Virus                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                                                                                                              | Test                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>                                                                                                    | change key                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>                                                                                                     | Desktop - vishal1 mehta1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                                                                                                                | change key                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                                                                                                        | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-11-2020 01:24:09</td><td>PankajJangir</td><td>Completed</td><td>change key</td><td></td></tr><tr><td>11-11-2020 01:21:58</td><td>PankajJangir</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2020 01:21:27</td><td>PankajJangir</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                            |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign | 11-11-2020 01:24:09 | PankajJangir        | Completed | change key |  | 11-11-2020 01:21:58 | PankajJangir | New |  | - | 11-11-2020 01:21:27 | PankajJangir | New |  | - |
| Date Time                                                                                                                      | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                   | Remark                     | Sign                                                                                  |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-11-2020 01:24:09                                                                                                            | PankajJangir                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                | change key                 |  |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-11-2020 01:21:58                                                                                                            | PankajJangir                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                      |                            | -                                                                                     |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-11-2020 01:21:27                                                                                                            | PankajJangir                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                      |                            | -                                                                                     |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>                                                                                             | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-10-2020 02:08:09</td><td></td><td></td></tr><tr><td>21-10-2020 04:30:38</td><td></td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                              |                          |                            |                                                                                       |        | Date Time | Technician Name | Remark | 26-10-2020 02:08:09 |      |                     | 21-10-2020 04:30:38 |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                                                                                                                      | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                   |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-10-2020 02:08:09                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-10-2020 04:30:38                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                                                                                       |        |           |                 |        |                     |      |                     |                     |           |            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |