B K Infotech

Service Status Details : BK1637					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9969418077				
Technician Name :	Shubham Bhojne		**Technician Mobile :**	9136841707	
Ticket Type :	Complain	**Date & Time :**	03-02-2020 10:15:01		
Vendor Details :					
Company Name/Client Name :	Padmavati Jewellers	Customer's Mobile :	9969418077	Name :	Ganesh
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00	Type :			
Product Name :	computer amc service				
Complain :	software install				
Technician Comment :	software issue software person come in store that time he said engineer send				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	software issue software person come in store that time he said engineer send				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	03-02-2020 12:50:40	ShubhamBhojne	Client Side	software issue software person come in store that time he said engineer send	
	03-02-2020 10:15:08	ShubhamBhojne	New		-
	03-02-2020 10:15:02	ShubhamBhojne	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	18-01-2020 02:54:15	Dhiraj ManeMane	On site reach : 5:00 PM Comp Name : Padmavati Jewellers User Name : Ganesh Joshi Work : System Booting issue sleep mode issue Status : System windows 10 Installed with Basic software work complete. User Sign By : Dinesh choudhary
	02-01-2020 04:55:18	ShubhamBhojne	printer install in network with mobile