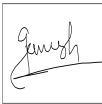
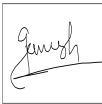
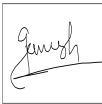


B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1307																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9820644808																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	06-12-2019 12:18:51																						
Vendor Details :																									
Company Name/Client Name :	Yoga Vidya Pranik Healing Center	Customer's Mobile :	9820644808	Name :	Ganesh																				
Address :																									
Mumbai , , , 400067 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	computer amc service																								
Complain :	machine delivery + machine check																								
Technician Comment :	On site reach Time : 2 PM Comp Name : GMCKS Pranik Health Centre User Name : Ganesh Bangari MOB No : 7506165136 Work : 1 laptop Amc services +Lenovo All in one delivery Status : 1) Lenovo Idea pad 330S SN-PF1LSQSJ AMC service Done 2) Lenovo ideacentre SN - YJ0091QT HAND OVER TO Ganesh sir User Sign By : Ganesh Bangari																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 2 PM Comp Name : GMCKS Pranik Health Centre User Name : Ganesh Bangari MOB No : 7506165136 Work : 1 laptop Amc services +Lenovo All in one delivery Status : 1) Lenovo Idea pad 330S SN-PF1LSQSJ AMC service Done 2) Lenovo ideacentre SN - YJ0091QT HAND OVER TO Ganesh sir User Sign By : Ganesh Bangari																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-12-2019 03:39:41</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 2 PM Comp Name : GMCKS Pranik Health Centre User Name : Ganesh Bangari MOB No : 7506165136 Work : 1 laptop Amc services +Lenovo All in one delivery Status : 1) Lenovo Idea pad 330S SN-PF1LSQSJ AMC service Done 2) Lenovo ideacentre SN - YJ0091QT HAND OVER TO Ganesh sir User Sign By : Ganesh Bangari</td><td></td></tr><tr><td>06-12-2019 12:19:00</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>06-12-2019 12:18:52</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-12-2019 03:39:41	Dhiraj ManeMane	Completed	On site reach Time : 2 PM Comp Name : GMCKS Pranik Health Centre User Name : Ganesh Bangari MOB No : 7506165136 Work : 1 laptop Amc services +Lenovo All in one delivery Status : 1) Lenovo Idea pad 330S SN-PF1LSQSJ AMC service Done 2) Lenovo ideacentre SN - YJ0091QT HAND OVER TO Ganesh sir User Sign By : Ganesh Bangari		06-12-2019 12:19:00	Dhiraj ManeMane	New		-	06-12-2019 12:18:52	Dhiraj ManeMane	New		-
Date Time	Technician Name	Status	Remark	Sign																					
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06-12-2019 12:19:00	Dhiraj ManeMane	New		-																					
06-12-2019 12:18:52	Dhiraj ManeMane	New		-																					

Previous Complain History :			
	Date Time	Technician Name	Remark
	06-11-2019 10:59:33	ShubhamBhojne	1 system and 2 laptop servicing and user facing issue was resolved
	13-09-2019 12:14:34	ShubhamBhojne	